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Desert Rose Signature



Dear Guest,

We are delighted to welcome you to Desert Rose, and we wish you a memorable stay with us!

For your convenience we are pleased to provide you with some information that will familiarize you with Desert Rose Signature, a 24/7 service accommodation package specially designed for our All Inclusive guests.

THE RESTAURANTS



The Palm Restaurant:

An open buffet restaurant that serves international cuisine at the following times (no reservations are required):

Breakfast Buffet	07:00 - 10:00
Lunch Buffet	13:00 - 15:00
Dinner Buffet	18:30 - 21:30
Late Dinner	22:30 - 00:30
Light Dinner	01:00 - 03:00
<i>(Except Tuesdays will be at Fattoosh)</i>	
Early Breakfast	03:30 - 06:30



La Dolce Vita:

An Italian trattoria style restaurant that serves a daily a la carte menu at the following times:

Lunch	12:30 - 16:00
<i>(Pre-reservation required)</i>	
Dinner	18:30 - 22:00
<i>(Pre-reservation required)</i>	

GENERAL REMARKS

- Check out time is at 12:00 noon. Please return your room keys and empty your safety deposit box before leaving your room. Late checkout is based on availability and at an extra charge, please contact reception desk for details.
- For your safety, appropriate footwear is advised when swimming in the open sea. It is strictly forbidden to feed the fish, touch the corals or step on them.
- Special blankets and pillows are provided for excursions and are available at the reception.
- Non-residents visitors are allowed with prior permission from the reception. Meetings with non – resident visitors are to be held in the resort lobby only.
- The AI bracelet must be worn at all times during your stay at the resort. In case the AI bracelet is lost, a charge of \$30.00 will be applied.
- If you would like to not be disturbed by the sellers on the beach or at the pool areas please ask the recreation team for the Green Flag.
- In case of the loss of the mechanical safety deposit box key a charge of \$100 will be applied.
- It is strictly forbidden to take food plates out of any of the restaurants or bars, as well as refilling bottles with juices or water.
- Swimming pools operation hours are from 07:30 to 17:00. Children should be supervised by their parents at all times.
- Swimming in the resort pools after sunset is strictly forbidden.
- Swimwear must be worn at all times in the swimming pools and on the beach. Swimming topless is strictly forbidden.
- For your safety, it is not allowed to carry a 'Shisha' (water pipe) to the resort room. In case you have one, it should be handed over to the reception during your stay.
- Babysitting services are available upon request for an extra charge.
- Guests who have any allergy or special dietary requests must inform reception upon arrival.
- Beach towels are available in the room. Upon departure beach towels should be left in the room. Loss of towels will result in a charge of \$15.00 per towel.

**NB: All above timings and locations are subject to changes during summer and winter seasons.
For further information please dial 0 (One Touch Service).**



THE BARS



The RoseBar Lounge: Conveniently located at the entrance of the resort overlooking the main pool, the Rose Bar has a cool vibe, offering our guests the perfect place to enjoy a drink with friends and loved ones. Operating from 07:00 to 00:00.



Bar Tropicana: An all day open-air bar, Tropicana offers the best of what our refreshment menu has to offer, as well as live entertainment for all our guests to enjoy. Operating from 08:00 to 00:00.



Club Soda Bar: Open throughout the day, serving swimmers, snorkelers and divers with refreshing drinks. Operating from 09:00 to 00:00, popcorn & ice cream stations from 12:00 to 14:00.



Blue Lagoon Bar: Overlooking our lagoon, our guests can enjoy drinks at their sunbeds or at the bar, relaxing under the warmth of the Egyptian sun. Operating from 08:00 to 17:00.



Sand Bar: Another lagoon bar for our guests to enjoy, which offers drinks and snacks. Operating from 08:00 to 17:00 and snacks time from 11:00 to 17:00.



Sunset Bar: The Sunset outdoor bar is the perfect place to unwind while your kids are playing at the kids club, or after an exciting swim in one of our pools. Operating from 10:00 to 00:00, offering late breakfast from 10:00 to 11:00, an ice cream station from 12:00 to 14:00, and snacks from 11:00 to 17:00.



Sea Breeze Bar: At the Sea Breeze our guests can enjoy refreshments while they look out onto the crystal waters of the Red Sea. Operating from 08:00 to 17:00.



Harry's Pub: Harry's Pub is the resorts hub, offering drinks, dancing and fun games for our guests to enjoy such as Billiards. Operating from 18:00 to 04:00 am.



Bella Vista Bar: Bella Vista is located in the middle of the water, enjoying 360 degree panoramic views of the sea and lagoon. Here our guests can enjoy their favorite cocktails, snacks or afternoon tea. Operating from 09:00 until 21:00. Snacks time from 11:00 to 17:00.



Ali Baba: Ali Baba Shisha Corner offers our guests the ideal place to unwind within the aromas of flavored oriental water pipes in a relaxed Arabian themed venue. Operating from 16:00 to 00:00. (Extra Charge)



Stars Disco: Operating from 23:00 to 03:00 am.

SERVICES & FACILITIES

Aqua Park: The Aqua Park is open from 10:00 to 13:00 & from 14:00 to 16:00.

Winter Garden: Daily evening entertainment starts from 20:00 (Mini Disco) and 21:00 (evening show) during the winter season.

Amphitheater: Daily evening entertainment starts from 20:00 (Mini Disco) and 21:00 (evening show) during the summer season.

Sport & Recreation: Includes daily animation activities (water gymnastics, aerobics, beach volley, and dancing lessons), table tennis, and football.

Planet Beach SPA Center: Includes gym (free of charge and not allowed for children under the age of 14), sauna, massage, hairdresser and beauty salon. The spa operates from 08:00 to 18:00. For more information please dial 0 (One Touch Service).

Horus Shopping Center: Enjoy shopping at our shopping center from 10:00 to 22:00.

Kids Club: Operates from 10:00 to 20:00. (Please note that the resort is not responsible for children that are unsupervised by parents. The Kids Club is open only for children below the age of 12).

Children's Mini Disco: Starts at 20:00 in the Winter Garden during the winter season, and in the Amphitheater at 20:00 during the summer season.

Clinic: The doctor is available 24/7 upon request. A charge may apply to medical services.

Wi-Fi: Free Wi-Fi connection is available outdoors and in open areas around the resort. Login info is your room number and the password is drr. Please note the Wi-Fi connection is available only for browsing (excluding video streaming, video calls, Skype, YouTube and Viber applications).

Laundry: Laundry price list and laundry bags are located in your room. Ironing board and iron are available for an extra charge. Don't miss our laundry special offers. Please dial 0 (One Touch Service) for further information.

Telephone: For international calls please dial 0 (One Touch Service) for telephone operator. Please be aware that a trial call is charged to your account automatically after 30 seconds.

Safety Deposit Boxes: Safety deposit boxes are available in all rooms free of charge. The resort is not responsible for valuable items left in your room or anywhere else inside the resort. During your stay, please ensure closing your safety deposit box before leaving the room. It is not permitted to leave the safety deposit box key at the reception during your stay.

Room service: 24-hour room service is available. Please dial 0 (One Touch Service).



Fattoosh:

An open-air restaurant with an oriental atmosphere that serves an a la carte menu for lunch and dinner at the following times:

Lunch	13:00 - 14:30
<i>(Pre-reservation required)</i>	
Dinner	18:30 - 22:00
<i>(Pre-reservation required)</i>	



El Ranchero:

A Mexican restaurant that serves famous Mexican dishes in a cozy atmosphere at the following times:

Dinner	18:30 - 22:00
<i>(Pre-reservation required)</i>	



Il Delfino:

A charming, authentic seaside restaurant with an open kitchen where our guests can experience our chefs preparing them some of the most mouthwatering seafood meals which can be enjoyed at the following times:

Breakfast Buffet	07:00 - 10:00
<i>(Extra Charge)</i>	
Lunch	12:30 - 16:00
<i>(Pre-reservation required)</i>	
Dinner	18:30 - 22:00
<i>(Pre-reservation required)</i>	

For restaurant reservations, please visit our guest relations office one day in advance from 14:00 to 18:00. For more information, please dial 0 (One Touch Service). Restaurant reservations are subject to availability.