



BLUE AWARD



AWARDS

MEANING AND CONTENTS OF THE SUB-BRANDS OF AMARA WORLD HOTELS

The main features of each AMARA facility are;

- 5 Star Upper Segment Hotel Management,
- Special facility location,
- Use of A+ Brands in All Services,
- Distinguished Management and Staff,
- International Quality Management Systems Practices,
- High Hygiene Standards,
- Rich Food and Beverage Concept,
- 24 Hours Uninterrupted Service Concept, importance
- Free WI-FI at Maximum Speed,
- Concepts Specially Developed for Babies and Children,
- High Quality Entertainment activities,
- International Quality in Wellness & SPA Services,
- Total Quality Management and Activities,
- High Sensitivity to the Environment,
- Social Responsibility Projects,
- Management with the understanding of Sustainability

LUXURY HOTELS

First Class services where luxury, magnificence, elegance and thoughtful details are offered together with privileged accommodation. For those looking for more, the top segment of Amara World Hotels. . .

LUXURY HOTELS KEY FEATURES

- Large facility area,
- Perfect location,
- Luxurious, designed comfortable large rooms,
- Rich food and beverage concept
- Luxury Restaurants, Bars
- Professional international shows and events,
- Kids club (4 – 12 years old)
- Fun activities with the multinational animation team,
- Modern and well-equipped Fitness center
- Congress and meeting center
- Luxury SPA and Wellness services
- Calipso Pavilion Club

LUXURY Hotels of Amara World Hotels;

Amara Luxury Resort & Villas / Goynuk – Kemer – Türkiye

ELITE HOTELS

A unique holiday experience designed with the perfect synthesis of luxury and comfort. . . Ideal for Families, Couples, Honeymooners, Meeting Groups.

ELITE HOTELS KEY FEATURES

- Very special facility location,
- Stylish, modern and highly equipped rooms,
- Rich food and beverage concept
- Trend Restaurants, Bars
- Kids club (4 – 12 years old)
- Various shows and events
- Soft animation and some sports activities
- High quality SPA and Wellness services

ELITE Hotels of Amara World Hotels;

1. Amara Premier Palace / Beldibi – Kemer - Türkiye

COMFORT HOTELS

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For the pleasure lovers who expect a maximum comfortable holiday. Perfect choice for couples, families with babies, honeymooners...

COMFORT HOTELS KEY FEATURES

- Special facility location,
- Easy accessibility and compact facility area,
- Comfortable and trendy designed rooms,
- Rich food and beverage concept
- Various shows and events,
- Calm activities and limited sports activities,
- 0-6 years old Children's Club,
- Comfortable SPA and Wellness services,

Comfort Hotels of Amara World Hotels;

1. Amara Family Resort Hotel / Sorgun-Titreyengöl-Manavgat-Antalya-Turkiye

NATURE HOTELS

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A simple, plain, comfortable and fun holiday adventure designed with the perfect holiday concept of Pure Nature. . . A unique option for families with older & younger children, couples and nature lovers. . .

NATURE HOTELS KEY FEATURES

- Facility location located in pure nature
- Low-rise building style in the form of a holiday village,
- Rich food and beverage concept and natural spaces,
- Dynamic activities with a large animation team,
- Entertaining shows, parties,
- Kids club (4 – 12 years old)
- Various Sports Opportunities
- Mystical and Natural SPA and Wellness concept,

NATURE Hotels of Amara World Hotels;

CITY HOTELS

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The tempo of the city meets the quality understanding of AMARA. . . Amara Quality is at your service for Business Travels, City Discoveries, Gourmet Tastes, Special Meeting Facilities, Banquet, Banquet Facilities. . .

CITY HOTELS KEY FEATURES

- Central location in the city,
- Modern, comfortable, high-tech, quiet rooms,
- Trend eating and drinking venues,
- Fully equipped Fitness Club,

- SPA & Wellness
- AMARA Lounge

AMARA FAMILY RESORT / Manavgat –Antalya - Türkiye

Sorgun, Titreyengöl Cad. 07600
Manavgat / Antalya
Antalya / TÜRKİYE
Phone. : + (90) 242 756 91 00

WEB

<http://family.amaraworldhotels.com>

E-POST

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CATEGORY

5 Star Resort Hotel

PENSIONS

Amara Ultra All Inclusive Concept

SEASON

Summer season

OPENING DATE

1989

VOLTAGE

220v

CREDIT CARDS

Visa, MasterCard

LOCATION AND AREA

It was established on an area of 40.000 m2 in Sorgun, Titreyengöl.

DISTANCES

Side	: 5 km
Manavgat	:5 km
Antalya Airport	:65 km
Antalya Center	:75 km

ROOMS

Room Equipment and Furnishing:

Electronic door lock system, fire alarm, mini bar, kettle and tea and coffee set, national and international HD broadcasts, LED TV, music broadcast (from TV channels), cartoon channels, WC, shower cabin, direct dial telephone in the room, split air conditioning system, encrypted safe, balcony, balcony or french balcony, hair dryer, make-up table and mirror, suitcase, Amara boucle set, bath towels, slippers, parquet floor, wardrobe, free wifi connection.

Daily Services Provided Free of Charge in Rooms:

Safe deposit box, baby cot (optional), children's bathtub (optional), daily towel and bed linen change (optional), minibar renewal (renewed once a day), tea and coffee set renewal (renewed once a day).

Total number of rooms: 459

ROOM TYPES

STANDARD ROOM WITH SEA VIEW

Our 24 m2 rooms have 1 double bed or two single beds and an armchair. The rooms have LCD TV, split air conditioner, hair dryer and safe with password, shower, balcony or french balcony. The maximum capacity of the rooms is 3 people, two adults and 1 child.

STANDARD ROOM WITH LAND VIEW

Our 24 m2 rooms have 1 double bed or two single beds and an armchair. The rooms have LCD TV, split air conditioner, hair dryer and safe with password, shower, balcony or french balcony. The maximum capacity of the rooms is 3 people, two adults and 1 child.

FAMILY ROOM

In our 34 m2 rooms; 1st room has a double bed, 2nd room has 2 sofa beds. The room has an intermediate door and a single bathroom. The rooms have LCD TV, split air conditioner, hair dryer and safe with password, balcony or french balcony. The maximum capacity of the rooms is 4 persons.

SUPERIOR ROOM

Our 32 m2 rooms have 1 double bed and 2 single beds and 1 double armchair. The rooms have LCD TV, split air conditioner, hair dryer and safe with password, balcony or french balcony. In the rooms maximum capacity is 4 persons.

The consumption of tobacco and tobacco products is not allowed throughout the facility and in the room (except Balconies and Terraces).

RESTAURANTS & BARS

FOOD UNITS

UNIT	CONCEPT	Service times and presentations		Capacity	Music	Information
MAIN RESTAURANT	OPEN Buffet	Breakfast Late Breakfast Lunch Dinner	07:00 – 10:00 10:00 – 10:30 12:30 – 14:00 19:00 – 21:00	800 pax (inside and outside)	Center	Without reservation
CHILDREN AND BABY BUNCH	OPEN Buffet	Breakfast Late Breakfast Lunch Dinner	07:00 – 10:00 10:00 – 10:30 12:30 – 14:00 19:00 – 21:00	-	Center	Without reservation
ALA CARTE RESTAURANT Italian Cuisine	A LA CARTE	19:00 - 21:00		-	Center	Free with Pre-Booking (1 time free of charge during your stay)
ALA CARTE RESTAURANT Seafood Cuisine	A LA CARTE	19:00 - 21:00		-	-	Free with Pre-Booking (1 time free of charge during your stay)
ALA CARTE RESTAURANT Turkish Cuisine	A LA CARTE	19:00 - 21:00		-	-	Free with Pre-Booking (1 time free of charge during your stay)
BEACH SNACK RESTAURANT	SNACK A LA CARTE	12:00-16:00		-	Center	free of charge
TURQUOISE SNACK RESTAURANT						
GARDEN SNACK RESTAURANT						
PATISSERIE	PIE, CAKE, DRY PIE	12:00 – 20:30		-	Center	free of charge
BISTRO RESTAURANT	A LA CARTE	24 Hours		-	Center	free of charge
GÖZLEME	-	12:00-16:00		-	-	free of charge
Ice Cream	-	24 Hours		-	-	free of charge

*Free a la carte use is one time only for all our guests staying 7 nights or more. Our guests can make a reservation by choosing one of the 3 a la carte restaurants and benefit from our service.

BEVERAE UNITS

UNITS	SERVICE HOURS	DRINKS CONCEPT
LOBBY BAR	10:00 – 23:00	Alcohol and nonalcohol drinks
BEACH BAR	10:00 – 18:00	Alcohol and nonalcohol drinks
POOL BAR	24 Hours	Alcohol and nonalcohol drinks
DISCO BAR	23:00 – 01.30	Alcohol and nonalcohol drinks
CAFE TURCA	18:00-23.30	Hot drinks, Turkish coffee, fruit juice
BEER HOUSE	18:00-23.30	Beer-Cookie
LOBBY TERRACE	11:00-18:00	Hot drinks, Turkish coffee, fruit juice
RELAX BAR	10:00 – 18:00	Alcohol and nonalcohol drinks
MINI BAR	1 free refill per day	Water, Cola, Mineral Water, Milk, Fruity Milk, Fruit Juice, Wafer
Room Service (Extra charge applies)	24 Hours	Rich food and beverage menu Menu prices are valid.

FOOD & BEVERAGE SERVICES

Standard Free Services:

- Sparkling wine, cold lavender towel, lemonade, small snacks for adults at welcome
- Pot of green apples at the reception desk,
- Mini bar (replenished once daily.)
- Kettle, tea and coffee set (replenished once a day)
- Table service in all units (except patisserie)
- 24-hour Ala Carte Bistro
- 24-hour beverage service,
- Beverage service included in the concept for Breakfast, Lunch and Dinner,
- Cold towel service with lavender at the beach and pools at regular intervals,
- Bakery Service,
- Open buffet concept breakfast, lunch and dinner services in the main restaurant,
- Charcoal grills in the main restaurant,
- Diet and healthy food corner in the main restaurant;
- Children and baby buffet in the main restaurant,
- Freshly squeezed orange juice for breakfast,
- Use of Tetrapak packaged fruit juices in all beverage units,
- Varieties of grills, pizza, pita bread, hamburgers and similar snack foods in the snack restaurant
- 24 Hour Ice Cream service
- Live music or themed music in some a la carte restaurants
- Snack food service with all beverage services (olives, chips, nuts, cheese, etc.)
- Mobile food and beverage service at the pools and beach (fruit, lemonade, Sangria etc.)
- Beer garden (Cold draft beer varieties with shelled peanuts)
- Beverage menu in all bars (A+ beverage brands are indicated in the menu content)
- Fresh daily bakery products
- Fresh cut fruit and charcuterie at the buffet
- Thematic buffet presentations, including Turkish cuisine once a week
- Special service for allergy sufferers

Chargeable Services:

- All bottled foreign wines and champagnes, premium spirits,
- All off-menu wines and champagnes and special food orders are served at Ala Carte restaurants for a fee,
- Room Service; 24 Hours; Rich food and beverage menu Paid

SPECIAL DAYS & CELEBRATIONS

Free Services:

- Special service for honeymoon couples; VIP welcome, special themed decoration in the room (sheets, pillowcases, bathrobe, slippers), wine and fruit basket on the day of arrival, one-time dinner at a decorated table in the Ala Carte restaurant and one-time breakfast service in the morning of the preferred day,
- Special service for birthdays and wedding anniversaries; Wine, room decor, celebration card, fruit basket in the room.

Chargeable Services:

- Organization services that can be provided upon special request,
- Special cake orders,

ENTERTAINMENT & ACTIVITY & SPORTS

Within the scope of the program carefully prepared by the Entertainment team, fun day-long activities, professional night shows and live music groups, qualified organized party concept

KONSEPT

Free Services:

- - Daily activities
- - Night shows
- - Turkish Night
- - Gala Organization
- - Pool games

- - Water slides
- - Live music bands
- - Night Club
- - Table Tennis
- - Wifi Connection

KIDS CLUB

Free Services:

- Mini club (04-12 years)
- Mini disco
- Mini cinema
- Mini shows
- Developmental games and activities
- Playground

Chargeable Services:

- - Baby Car Service (organized by bell team)

SPORTS ACTIVITIES & EVENTS

Free Services:

- Gymnastics
- Beach Volleyball
- Aerobics
- Boccia
- Step
- Dart
- Table Tennis
- Pool games
- Water slides
- Fitness center
- Tennis court, racket, ball (1 hard court)

Paid Services:

- Motorized-Non-Motorized Water Sports
- Tennis court lighting
- Sightseeing and activity tours

SPA & WELLNESS

Free Services:

- Turkish bath
- Sauna
- Steam Bath
- Indoor Swimming Pool
- Locked changing cabins

Paid Services:

- - Massage Therapies
- Skin and Body Treatments, Cures
- Bath treatments
- Doctor's office & Examination Service (on request)
- 24-hour ambulance service (on demand)
- VIP Spa (private hammam, sauna, jacuzzi, outdoor pool, relaxation room, changing room) with reservation

BEACH AND SWIMMING POOLS

BEACH

Free Services:

Shower and changing cabins on the sand and pebble private beach, licensed lifeguard throughout the day, umbrellas, sunbeds, towels on the beach and pools.

Chargeable Services:

- Pavilion Club (with reservation)

POOLS

	Indoor	Outdoor	Area	Depth
Outdoor pool		√	384 m ²	150 cm
Outdoor Kids pool		√	18 m ²	45 cm
Relax pool		√	420 m ²	135 cm
Indoor Swimming Pool (Heated)	√		66 m ²	145 cm
Indoor Swimming Pool Children (Heated)	√		5,76 m ²	50 cm
Aquapark pool		√	320 m ²	115 cm
Aquapark kids pool		√	375 m ²	45 cm

GENERAL SERVICES

Free Services:

- Door greeting service
- VIP check-in for all guests
- Message services
- Baggage handlers
- Parking lot service (maximum 20 vehicles)
- Shoe polishing machine
- Daily table reservations in the main restaurant for guests with disabilities
- Special landscaping to allow disabled guests access to all facility areas
- Use of 1st class quality brand products in all bars and restaurants

Chargeable Services:

- Telephone, fax, photocopy
- Laundry (dry cleaning, laundry, ironing and tailor service)
- Shopping Center (Shops)
- Electronic equipment available at the congress center
- Photography services
- Hairdresser

Shopping Center

- Jewelry Store
- Derici
- Boutique
- Market
- Souvenirs
- Photographer
- Other stores

IMPORTANT INFORMATION

- ISO 9001 Quality Management System,
- ISO 10002 Customer Satisfaction Management System,
- ISO 14001 Environmental Management System,
- ISO 45001 Occupational Health and Safety Management System,
- ISO 22000 Food Safety System,
- Officially certified first class products are used in all Food and Service offerings.
- If you are allergic to any food, you must contact Guest Relations. Otherwise, the facility management does not accept any responsibility.
- According to the law numbered 4207, which entered into force on 19.05.2008, smoking is prohibited in closed spaces in general use.
- Pets are not allowed in our facility.
- Check-in time is 14:00 and check-out time is 12:00.
- Dress code is applied in some restaurants and bars in our facility.
- Air conditioning operating hours in public areas are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
- Guests under 18 years of age are not served alcoholic beverages and hookah, as well as tobacco products and liquor.
- Alcohol is not served to our guests with health risks.
- Preparatory work carried out during the opening and closing of the season may be postponed due to weather conditions.
- The hotel management reserves the right to make unilateral changes in all services and hours in the Factsheet due to weather conditions and similar unavailable reasons.
- The days on which restaurants and bars will be closed may be subject to change by the hotel management depending on weather conditions and reservation requests.
- It is not suitable for hygiene and safety to take food, beverages and equipment from food and beverage units to outside areas.
- Bathroom amenities are provided daily according to the number of people.
- An information letter containing the general rules of the facility is presented to all guests upon arrival in exchange for their signature.
- The disco serves in accordance with the decibel (dB) limit determined by the official authorities.
- Regarding the sun loungers that are occupied without being used for a long time, the hotel authorities may take the items on the sun loungers and make the sun loungers empty.
- It is forbidden to fish and hunt within the swimming limits.
- Motorized watercraft cannot be used within the swimming area.
- All consumables, boucle, towels, mini bar contents, cosmetic products served in the rooms are served within the scope of the all-inclusive package for in-house use. It is not appropriate to take these materials out of the facility.