

HOTEL NAME	SAPHIR HOTEL & VILLAS		
CLASS and TYPE	5 STARS Hotel		
ADRESS	Konaklı Mah. Ahmet Salih Saf Sok. No: 2/D 07400 Alanya – ANTALYA – TURKEY		
PHONE	+90 242 510 53 53 (pbx)		
FAX	+90 242 510 53 54	+90 242 510 53 55 (Accounting)	
COMMERCIAL TITLE	SAF-TUR TURİZM TİCARET A.Ş.		
TAX ADMINISTRATION	FATİH		
TAX NO	736 006 5710		
WEB SITE	www.saphirhotels.com.tr		
E-MAIL	hotel@saphirhotels.com.tr		
SALES AND MARKETING			
RESERVATION			
ACCOUNTANCY	muhasabe1@saphirhotels.com.tr		
FRONT OFFICE			
CONCEPT	Ultra All Inclusive 10:00 – 02:00		
OPENING YEAR	1990 / 1996 / 1998		
RENOVATION	2010 / 2013 / 2015 / 2019		
TOURISM ENTERPRISE CERTIFICATE	24.12.1999 – 7770 NO:017035		
AREA	55.000 m ²		
NUMBER OF ROOMS	671	NUMBER OF BED	1.472
NUMBER OF DISABLED ROOMS	6	NUMBER OF BED	12
	Indoor and outdoor general areas suitable for wheelchair use		
BEACH	250 m. Sand and Gravel		
NUMBER OF ELEVATORS	7		
COMMUNICATION	Taxi, Minibus ve Bus		
CAR PARK	Open area for 50 vehicles, Covered area for 12 vehicles		
CREDIT CARDS	Visa, Mastercard		
LANGUAGES	Turkish / English / German / Russian		
PET	Not allowed		
INTERNET ACCESS	Free Wi-fi Internet Access in Public Areas Except Lobby		
HOTEL CHECK IN/CHECK OUT TIME	Check in: 14:00, Check out: 12:00		
VOLTAGE	220 V		
SHOPING CENTER	500 m. – Konaklı / 12 km - Alanya		
AIRPORT	Antalya – 100 km, Gazipaşa 55 km.		
HOSPITAL	Alanya – 12 km. Konaklı policlinic – 500 m		
HISTORICAL PLACES	Alanya Castle – 12 km, Aspendos – 85 km, Sapadere Canyon – 70 km.		

SAPHIR HOTEL & VILLAS

2022 SUMMER – UAI FACT SHEET

ROOMS

Room Types	Total room	Handicapped rooms	Max. Cap.	m ² (room)	m ² (with balcony)	In door	Ground	Sea View	ROH Garden view	Tv in room	Number of room	Number & Type of Bathroom	Air condition
Hotel Standard	485	-	2+2 3+1	22 m ²	26 m ²	-	Carpet Tile	250	235	1	1	1 Shower	Central
Villa Elite Junior	74	4	2+1 3	25 m ²	27 m ²	-	Tile	40	34	1	1	1 Shower	Split
Villa Standard Deluxe	52	2	2+2 3+1	28 m ²	30 m ²	-	Carpet	52	-	1	1	1 Bath	Central
Villa Senior Deluxe	8	-	3+1 4	33 m ²	35 m ²	1	Tile	8	-	2	2	1 Shower	Split
Villa Aile Odası	51	-	4+1 5	33 m ²	35 m ²	1	Tile	37	14	2	2	1 Shower	Split
Villa King Suite	1	-	3+1	45 m ²	50 m ²	1	Carpet	1	-	2	2	2 Baths	Central
TOTAL:	671	6						388	283				

Balcony, card access system, mini-bar, electronic safe box (extra), TV with satellite broadcasting (40 TV channels), telephone (in room and bathroom), shower, WC, hair dryer, VRV central air conditioner system. (Between 01.06-30.09) e, Villa Family Room and Villa King Suite rooms consist of 2 bedrooms with connecting doors, there is no living room. The floors of 405 rooms of the Hotel Standard Rooms are carpet ground, and the floors of 80 rooms are ceramic flooring. Kettle, tea and coffee set up.



Hotel Standart Room



Villa Elite Junior



Villa Standard Deluxe



Villa Family Room

ROOM SERVICE	ROOM CLEANING	LINEN CHANGE	TOWEL CHANGE	BEACH TOWEL CHANGE	ROOM SERVICE	MINİBAR
EVERY SECOND DAY	-	√	-	-	-	-
EVERYDAY	√	-	√	√	-	√
EXTRA CHARGE	-	-	-	-	√	-
FREE	√	√	√	√	-	√
24 HOURS	-	-	-	-	√	-

MINİBAR: The check-in day is filled with water and soft drinks. Other days, only water is added. Coffee and tea varieties are refreshed once a day. Safe Deposit Box is extra charge.

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2022 SUMMER – UAI FACT SHEET

FOOD & BEVERAGES

FOOD SERVICE	SERVICE TIME	PRESENTATION PLACE and FORM	CAPACITY		
			IN DOOR AREA	HALF IN DOOR AREA	OUT DOOR AREA
Breakfast	07:00 - 10:00	Main Restaurant - Open Buffet	800	-	600
Late Breakfast	10:00 - 10:30	Main Restaurant - Open Buffet	800	-	600
Lunch	12:30 - 14:30	Main Restaurant - Open Buffet	800	-	600
Dinner	18:30 - 21:00	Main Restaurant - Open Buffet	800	-	600
Gözleme, Pizza, Fries, Toast	11:00 – 16:30	Beach Restaurant - Fix Menu - Free	-	-	50
Snack	12:00 – 16:30	Diamond Bar – Open Buffet - Free	-	120	-
Coffee & cake	17:00 – 18:30	Diamond Bar – Fix - Free	-	120	-
Chickpeas & Rice *	17:00 – 18:00	Beach Restaurant - Fix Menu - Free	-	-	50
Patisserie	15:00 – 17:00	Patisserie – Fix Menu - Free	75	-	-
Mini Buffet	23:00 – 07:00	Diamond Bar– Fix Menu - Free	-	120	-
Hamburger	12:00 – 14:00	Aqua Bar – Fix Menu - Free	-	-	√
Sausage Bread, Hamburger	23:00 – 00:00	Disco Bar – Fix Menu - Free	-	100	-
Ice Cream **	15:30 – 16:30 19:00 – 21:00	Diamond Bar – Free Main Restaurant - Free	- -	- -	√ √
Turkish Coffee	10:00 – 22:00	Lobby Bar - Free	56	-	-

*Chickpeas & Rice are served in June, July and August.

**Ice cream is served between 15.05 – 15.10. Free Diet and Vegetarian menu presentation at Lunch and Dinner in the Main Restaurant. Baby chair is provided free of charge in the Main Restaurant upon request.

A'LA CARTE RESTAURANTS	CONCEPT	SERVICE TIME	CAPACITY	
			IN DOOR AREA	OUT DOOR AREA
İtalian A'la Carte	İtalian cuisine	18:30 – 21:00	76	24
Ottoman A'la Carte	Turkish cuisine	18:30 – 21:00	76	24
Fish A'la Carte	Fish (Sea Bream - Sea Bass - Salmon)	18:30 – 21:00	-	50

in A'la Carte Restaurants, Cover is Charged.

All A'la Carte Restaurants serve between 15.05 - 30.09. Reservation is required to use A'la Carte Restaurants. The use of any a la carte restaurant is free of charge 1 time for 7 days accomodation. A'la Carte Restaurants serve 6 days a week. Depending on the season and weather conditions, changes in the presentations and/or service hours may be changed by the management.

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BEVERAGE SERVICE LOCATION	SERVICE HOURS	CONCEPT
Lobby Bar	24 Hours	Tea, Coffee and water– Free
Ottoman Bar	10:00 - 00:00	Ultra All Inclusive
Diamond Bar	10:00 - 00:00	Ultra All Inclusive
Aqua Bar	10:00 - 18:00	Ultra All Inclusive
Restaurant Bar	12:30 - 14:30 18:30 - 21:00	Ultra All Inclusive
Beach Bar	10:00 - 22:00	Ultra All Inclusive
Disco Bar	00:00 – 02:00	Ultra All Inclusive
Wine house (Extra charge)	18:00 – 00:00	Wine Types
Vitamin Bar (Extra charge)	10:00 - 18:00	Fresh Fruit Juice

- Drinks Included in the Concept: Some Imported Drinks, Some Local Alcoholic and Non-Alcoholic Drinks, Hot Drinks.
- Bottled beverages are not served at all bars within the facility.
- Freshly squeezed fruit juices are chargeable.
- All beverages except tea, coffee and water are extra charged in the Lobby Bar.

POOLS

POOL NAME	OUT DOOR	IN DOOR	HEATED	SWEAT WATER	WATER SLIDES	DEEP cm	AREA m ²	VOLUME m ³	SERVICE TIME
ACTIVITY POOL	√	-	-	√	5	90-135	800	1030	08:00 - 20:00
RELAX POOL	√	-	-	√	-	135	375	600	08:00 - 20:00
IN DOOR POOL		√	-	√	-	135	70	400	08:00 - 20:00
CHILDREN POOL	√	-	-	√	-	35	9	3	08:00 - 20:00
IN DOOR CHILDENS POOL	-	√	-		-	35	9	3	08:00 - 20:00

Activity Pool Water Slides Working Hours: 10:00 – 12:00 / 14:30 – 17:00 Pier 1400 m2. There are 2 Band water slides on the pier, Working Hours: 10:00 – 12:00 / 15:00 – 17:00

MEETING HALLS

HALL NAME	FLOOR	AREA m ²	CAPACITIES BY LAYOUT		
			THEATRE	CLASS	BANQUET
KARADENİZ	1	91	75	60	50
MARMARA 1	2	185	185	150	125
MARMARA 2	2	175	175	140	115

Standard Free Equipment: Microphone, Tribune, Projection Screen, Projection.

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ACTIVITIES and SERVICES

SERVICES	EXTRA CHARGE	FREE	SERVICES	EXTRA CHARGE	FREE
Room service	√		Minibar		√
Laundry / Ironing	√		Wi-fi Public Areas (Except Lobby)		√
Dry Cleaning / Tailor / Repair	√		Internet in Lobby	√	
Safe Box (in the room)	√		Internet Cafe	√	
Turkish bath		√	Hairdresser	√	
Sauna		√	Market	√	
Spa Center	√		Leather Shop	√	
Beauty Center	√		Foto Studio	√	
Steam Bath		√	Pergola	√	
Massage, Pilling, Foam bath	√		Baby sitter	√	
Tennis – hard ground (daytime)		√	Baby carriage	√	
Tennis Equipment		√	Late Check out	√	
Tennis Lighting	√		Wheelchair	√	
Dart		√	Rent a Car	√	
Beach volleybal		√	Riding Lesson	√	
Archery	√		Archery Lesson	√	
Football		√	Diving School	√	
Table Tennis		√	Doctor	√	
Basketball		√	Water pipe	√	
Fitness		√	Freshly Squeezed Juices	√	
Billiards	√		Beach Towel (with card)		√
Game room	√		Sunbed / Umbrella		√
Reading Room		√	Jet sky/ Surf	√	
Business Point		√	Banana / Parachute activity at the Sea	√	
Disco		√	Shoe Polishing Service	√	
Auto park		√	Valet service		√
Phone / Faks	√		Luggage Wrap / Weighing	√	

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DAY TIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step, Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

EVENING TIME ANIMATION

Certain days of the week, Live Music, Karaoke, Sketches, Theme Evenings, Disco, Special Shows , Guest Shows from outside with special shows.

FOR BABIES

By guests request: Baby Bed, High Chair in the Restaurant are free of charge; The stroller available for a extra fee.

FOR 4 – 10 YEARS KIDS

Mini Club Working Hours between 10:00 – 12:00 and 14:30 – 17:00 7 days per week. Free for age group 04 – 10. Painting, Various Games, Playground, Mini Disco. Babysitting services are available upon request for a extra fee.

CONCEPT FOR HONEYMOONERS (FREE)

Room Decoration, Bathrobe, Slippers, Fruit Basket and Wine in the Room. Breakfast service to the room on a requested day. 1 free dinner in our A'la Carte Restaurant .

IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the ARM BANDS provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte Restaurants and Wine House.
- Depending on all services and operation hours, pandemic period and weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of advertisements that may arise due to misinformation.**

	AWARDS / CERTIFICATES
1	Quality Management System Certificate
2	Environmental Management System Certificate
3	Food Safety Management System Certificate
4	Blue Flag
5	Green Flag
6	Green Key
7	Zoover Recommended 2014
8	Holidaycheck Award 2014
9	Holidaycheck Quality Selection 2014
10	Zoover Award Bronz 2015
11	Tripadvisor Certificate of Excellence 2016
12	Holidaycheck Award 2016
13	Safe Tourism Certificate

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