



Dear Guest,

Welcome to Concorde Moreen Beach Resort & Spa – Marsa Alam

First of all let me seize an opportunity to thank you for choosing ***Concorde Moreen Beach Resort & Spa*** for your stay in Marsa Alam. The entire team is committed to ensure that your stay is memorable and pleasant one. In order to help you planning your vacation with us, we list the activities schedule to guide you across the Resort:

DINING GUIDE

<i>The View</i> - Restaurant: (Selected Menu)	Breakfast	from 07.00 hrs. Till 10.00 hrs.
	Lunch	from 12.30 hrs. Till 14.00 hrs.
	Dinner	from 19:00 hrs. Till 21:00 hrs.
<i>The Blue</i> - Pool & Beach Bar:	Bar	from 10.00 hrs. Till sunset
<i>Boteco Bar</i> – Lobby bar:		from 10:00 hrs. Till 00:00 hrs
<i>Baraka</i> – Fish Restaurant: On Fridays, Extra charge	Only dinner	from 19:00 hrs. Till 22:00 hrs.
<i>La Dolce Vita</i> – Italian Restaurant Daily, Extra charge	Only dinner	from 19:00 hrs. Till 22:00 hrs.
<i>Room service:</i>	Extra charge	24h – Please dial (444)

All items in the mini bar extra charge.

All-inclusive packages: drinks by glass. All drinks after midnight extra charge.

LEASURE & ENTERTAINMENT GUIDE

The pool is open from 08:00 a.m. till sunset; the beach is open from 10:00 a.m. till sunset. One of the adults’ pool and two kids’ pools are heated during winter time, while the other two pools are at a natural temperature.

We do not allow guests to enter hotel with food & beverages from outside, keep your health & hygiene in mind.

Check-out - 12.00 noon. Check-out time can be extended subject to availability. Please check at the reception the availability to extend the check-out time for your room in the evening before your departure.

Please feel free to contact the ***GUEST SERVICE CENTRE*** for any further assistance that you may need during your stay.

Doctor Service is available 24 hrs. Please dial (0) for assistance.

Towel Card and Key Card will be provided upon Check-In. A penalty must be paid in case of loss or non-return.

Have a nice holiday!

Best Regards,

Concorde Moreen Beach Resort & Spa Team