## All-Inclusive Formula

With the All-Inclusive package you can enjoy the following services **free of charge**. All drinks hot & cold, local alcoholic & non-alcoholic are included in designated outlets.

**During breakfast, no alcoholic drinks will be served.**

Alcoholic drinks are served only for 18+

### Non-Smoking areas

As per the policy of the hotel, all **indoor areas** such as Restaurants, Bars, Lobby, Reception, Rooms, Spa, Gym & etc. are **Non-smoking areas**.

**Outdoor areas** such as Beach Bar, Pool, Beach & etc. are **smoking areas**.

### Facebook & Instagram

Follow us on [Facebook](#) : Hilton Hurghada Plaza & Instagram: hiltonhurghadaplaaza

### Dress Code

We kindly request you not to wear swimsuits in the Lobby & Reception area as well as in the Restaurants during breakfast, lunch and dinner.

## Dining Options

### Rostrata Restaurant

<table>
<thead>
<tr>
<th>Meal</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breakfast</td>
<td>From 07:00 - 10:30</td>
</tr>
<tr>
<td>Lunch</td>
<td>From 13:00 - 15:00 – Daily Buffet</td>
</tr>
<tr>
<td>Dinner</td>
<td>From 19:00 – 23:00 – Daily Buffet</td>
</tr>
</tbody>
</table>

**Beverages**

**During meals:**

- Local house Wine by glass, Draft Beer, Local Spirits & cocktails, Soft/Hot drinks.

**During breakfast, no Alcoholic drinks are served in the restaurant.**

### Lobby Bar Coquina

- Beverage menu From 14:00 - 23:00
- Tea Time & Cookies from 15:30 – 17:00

### Bluefin Pool Bar

- From 09:00 - Sunset
- **Beverages** : Draft Beer, Local Spirits & cocktails, Soft/Hot drinks
- **Food** : Snacks menu from 11:00 – 17:00

### Delphine Pool Bar

- From 09:00 - Sunset
- **Beverages** : Draft Beer, Local Spirits & cocktails, Soft/Hot drinks
- **Food** : Snacks Menu from 15:30 – 17:00

### Sands Beach Bar

- From 09:00 - Sunset
- **Beverages** : Draft Beer, Local Spirits & cocktails, Soft/Hot drinks
- **Food** : Snacks menu from 11:00 – 17:00

### Ice Cream

- From 09:00 - Sunset
- Available on the beach

### Lophelia Seafood Restaurant

- From 06:00 PM To 12:00 midnight
- Set menu to try a special dinner once per stay.

### Asian restaurant

- A-la-carte menu to try a special dinner once per stay.

## In Room

### Tea & Coffee

- Replenished daily upon consumption.
- Complimentary kettle with tea and coffee setup in room

### Mini-bar

- Chargeable as per consumption

### Breakfast & Lunch boxes

- Please order one day in advance (until 20:00) Please press Magic button for placing your order

### In Room Dinning

- 24 hours - Menu available in the room directory, please press Magic button to place your order (chargeable)

### Anaconda Night Club

- From 23:30 – 02:30
- **EGP 300** entrance fees (including Cocktail welcome drink or Draft Beer)

## Services

### Entertainment

- Daily Animation Program and Evening Shows.
- Please see the “What’s On” board in the Lobby.

### Sports and Recreation

- GYM Tennis, Squash, Table Tennis

### Clown fish

- Kids area, club & Aqua park

### Internet

- Free internet access (standard speed)
- Honors diamond and gold members can enjoy premium speed

### Red Flag

- To enjoy your day without interruptions, you are kindly requested to tie the red flag on your umbrella or sunbed. **The red flags are available at the Towel Center.**
Sunbed Reservation | Kindly note that it is not allowed to reserve sunbeds.
---|---
Safe Box | There is a safe available on your umbrella at the beach free of charge. You will find the instruction next to the safe. Please check with the recreation team.
| The Management of Hilton Hurghada Plaza takes no responsibility for valuables left in/outside the safe box or in an open safe box.
Room Cleaning | Room cleaning takes place on a daily basis between 09:00 and 17:00. If you prefer a certain time for cleaning, please press the Magic button. Please keep your safe box locked all times.
Linen, Pillows, Bathrobes | Linens, Pillows and Bathrobes may not be taken on excursions due to hotel hygiene regulations.

| Services at a Charge |
|---|---|
Shuttle Bus | LE 20 per round trip to the city center
- @ 18:00 From the Hotel
- @ 20.00 From the city center back to Hotel
- @ 21:00 From the Hotel
- @ 23:00 From the city center back to Hotel

Poseidon (Lobby coffee shop) | Snack Menu (chargeable) From 11:00 - 22:00

Spa | Available in the resort (chargeable)

Laundry | Spa open from 09:00 to 19:00; Massage, Sauna, Steam, Jacuzzi, Turkish bath.

| It is not permitted to use the gym room without sport shoes. (chargeable) |

Shisha | Shisha available at the pool terrace from 11:00 AM (chargeable)

Romantic dinner | Available upon request (chargeable)

Water sports and Diving | Diving center, windsurf and more sports are available on the beach (chargeable)

Laundry | Available in the resort (chargeable)

Shopping Arcade area | Gift shop, Jewelry & hairdresser (chargeable)

Limousine | Available upon request (chargeable)

Baby sitting | Available upon request (chargeable)

Doctor Services | On-call doctor available 24-hours (chargeable)

Tattoos / Henna | Not recommended for safety. Hotel management will not be held responsible for any damage or injury related to these services.

Local Legislation | The Health & Safety standards and regulations in Egypt may not be the same as in your country. Please follow and pay close attention to the safety instructions placed in the hotel.

Health & Safety | Please note that for your own safety you should refrain from swimming for 2 hours after a long flight.

| It is advised that it is not recommended to bring food, drinks and water from outside the Resort for safety reasons. |

Tenants | The Hotel accepts no liability and will not pay any compensation for incidents or complaints caused by Third Parties such as hotel vendors (shops, water sport centers, sport activities etc.).

Outside Visitors | All visitors are allowed to stay only in the Lobby or in the Outlets.

- All Inclusive package is designed for your personal consumption only – it is not transferrable to a third party.
- All beverages are served by the glass for consumption inside the outlets only.
- No swimwear is allowed to be worn inside the bar and restaurant outlets during meal service. For dinner, the dress code is smart casual.
- Should you have any further questions or would like to make reservations for any of the above activities, please contact the guest relation desk in the hotel main lobby.
- The entire team is at your service at all times, and we wish you the most pleasant and enjoyable stay here at Hilton Hurghada Plaza.