General Information & All Inclusive Program

Restaurants

Zest – Daily changing buffets with indoor and outdoor seating

- Breakfast 07:00 - 10:00
- Lunch 12:30 - 14:30
- Dinner 19:00 - 22:00 summer
  18:00 - 21:00 winter

Tamara – Snack bar and oriental restaurant offering Levantine cuisine

- Light Snacks 12:30 - 14:00 Sandwiches
- Daily Snack 15:00 - 17:00 Snacks, Pancakes.
- Dinner 19:00 - 21:00-

** For dinner a flavorful 4-course menu from the orient is included once per week.*

Gamberini – Mediterranean seafood restaurant – **NOT ALL INCLUSIVE**

- Dinner 19:00 - 21:00

* Prior reservations are required one day in advance and are subject to availability. Please make a reservation at Zest Restaurant during the operation hours. Special menus for children and vegetarians are available. Please do inform us for any special dietary requirements.

DRESS CODE

To maintain the standards of the hotel and create a pleasant atmosphere for all our guests, it is required to wear appropriate attire during meal times
All times: Guests will not be permitted to enter the restaurants in swimsuits - Footwear must be worn at all times. **Evening** - Gentlemen are required to wear sleeved shirts and long trousers; however, smart tailored shorts will be acceptable - Ladies are required to dress appropriately i.e., no casual t-shirts or beach shorts - Plastic crocks & plastic flip flops are not considered suitable.

Bars

Tiffany Bar – Lobby Bar delicious cocktails & drinks and snacks for late breakfast and tea time

- All Inclusive operation hours 10:00 - 24:00
- Late continental Breakfast 10:00 - 12:00
- Tea Time 15:30 - 17:00

GENERAL BAR INFORMATION

- Tiffany's 24 hours
- Blues Bar 10:00 - Sunset
- Beach Bar 09:00 - Sunset

Blues Bar

Pool Bar and Wet Bar – stay cool and keep calm with chilling drinks inside or outside the pool.

Beach Bar

Relax & enjoy the terrific view on our Brayka Bay with your favorite cocktail.

- Tea, Coffee & Soft drinks 9:00 - 10:00
- All drinks 10:00 - Sunset
- Ice – Cream service 13:00 - 16:00

Disco & Evening Show

Enjoy evening events at our Amphitheater. Please look check our INFO board located in front of Zest Restaurantor contact the Animation Team.

All Inclusive - Sport, Entertainment & Services

- **Introductory dive** at the main pool on Monday at 10:30.
  Prior reservation is recommended at our Dive Center "Coraya Divers"
- Free access to our mega pool with **4 fun water slides**
- **Sports & Games**: Volleyball, Table Tennis, Beach Tennis, and Tennis including flood light, Darts, Boccia, and Billiard;
- **Fitness:** Zumba – Yoga - Aerobic – Aqua Gym – Latino Dance – Stretching and other fitness activities. Fitness Center from 6:00 –21:00 and our 3 km Nordic walking track
- **Kids Club** from 6 years old
- Soft Daytime & evening **animation** entertainment
- Wi-Fi free of charge in Lobby and Tiffany Bar

IMPORTANT INFORMATION

The Red Sea is an environmental protected area. It is prohibited **by law** to touch the marine life. Do not take anything with you and leave nothing behind. Do not feed the fish. Kindly keep always your distance to the coral reef when snorkeling, not only to protect this beautiful natural reserve but also for your own safety. Corals are alive and fragile - they grow 1 mm per year, 1 cm in a decade. Please do not break them of.
Thank you!

available against charge

Mini Bar – imported & international alcoholic beverages – fresh juices – massage treatments - diving – internet – doctor – laundry – tennis rackets – theme dance party

English

Emergency: 0 **Reception: 55**

HOTEL A-Z INFORMATION

Alcohol. According to the Egyptian law alcoholic beverages are not served to guest under 18. Wine is served in the Lobby Bar and restaurants. All drinks are served by glass, not by bottle. Exclusive Egyptian wines are available by bottles, please at our restaurant for the menu. Imported alcohol is not part of all-inclusive

Allergies and food intolerance. Please contact the receptionist or Restaurant manager. We are happy to accommodate any special request to ensure your safe dining.

Animation and evening entertainment. For daily information, please see the informational board by the pool.

ATM is available in the Hotel lobby. Currency exchange from foreign currency to Egyptian pounds is possible.

Babysitting service is available for more info please contact the reception for a surcharge (depends on availability).

Bathrobes are available for a fee of €2 per night. Please contact reception.

Beach Tennis & Beach Volley courts are available for free; in order to reserve please contact our animation team.

Beach Towels are provided upon arrival in your room and to be exchanged at the beach towel center from 15:00 to 17:00.

Beauty Saloon is located in our Spa Center opening hours from 9:00 till 19:00 Telephone Ext. 79.

Billiard is available in Tiffany's bar.

Boccia game is available at the beach free of the charge.

Check-in Time is at 14:00. Early check-in is provided subject to availability against charge.

Check-out time is at 12:00 noon in case you would like to keep your room longer please contact reception to check availability. This service is provided against the charge.

The conference room is available in the lobby.

Clinic located next to Spa Center. Service is provided against the charge. See Doctor.

Currency Exchange is available through the ATM machine. See ATM

Darts are available free of charge at Tiffany's bar. Deposit required.

Data Sim cards (for internet connection) are available in the shopping center.

Desert Adventure. Enjoy our desert excursions& star gazing in the eastern desert. Contact Mr.Diaa Shawky our desert expert and geologist through our reception or Mobile (+201005702619)

Diving Center (Coraya Divers) stands for quality and safety when diving in Red Sea. Telephone Ext. 14120

Do Not Disturb. Prefer to be undisturbed at the beach! Collect a Don't disturb hanger from the recreation Kiosk at the beach or choose the quite area at the Northern end of the beach.

Doctor: the private clinic located next to Spa Center (10:00-13:00; 18:00-21:00) For emergency cases the doctor is available 24 hours on-call (Tel. 0 or 55). There will be additional charges per consultation and medication.

Electricity Voltage our electricity standard voltage is 220V and frequency is 50Hz

Fitness Center is free of charge from 6:00-21:00 located first floor of Spa Center.

Football Court is available free of charge as a hotel facility near by Tamara Restaurant. Please contact our Animation Team.

Handicapped: see "Special Needs"

Heated Swimming pool is available nearby the Amphitheater. Heated during the colder months between November and March.

Jetty. You can also access the sea on the southern part of the beach through the jetty. Note: the jetty is closed when the red or yellow/red flag is raised.

Kids Club. Please contact the Animation Team if you want to register your child In Mini-Club (10:00-12:00 & 15:00-17:00)

Laundry is available against charge. A price list you can find in your closet.

Live Music please see our information board forentertainment schedule.

Luggage service: please put your luggage 1 hour before your departure in front of your room. Our bellman will automatically deliver it to the reception.

Mini Bar. The mini bar is by default filled. To get the full information see "Mini-Bar offer" in your room. This service is against charge.

Photographer is available nearby Spa Center, freeze those special memories of moments I time that you love and never want to forget. Service is against charge.

Ping Pong Table available free of charge near disco. Racket and balls are provided in the reception .

Quad Safari, Enjoy an exiting quad bike ride through the Egyptian desert. The reservation desk is located next to the Beach Bar.

Quiet Beach Zone located at the Northern part of the beach is dedicated for full relaxing without any inconveniences or loud music. This are is predominantly dedicated for adults only.

Room Key: for the loss of the key card, we will have to charge you €8.

Room Cleaning is done every day. Please contact reception if you wish to have any additional services in your room.

Safe Box is available in every room inside of the closet. For greater safety please leave your valuables in Front Office safe box. Please note that the Hotel take no responsibilities for valuables in Room Safe Box. See "safe box instruction" in your room.

Shopping Center is available on the ground floor in Brayka Bay.

Spa & Wellness. The team of "wellbeing" is available from 9:00 to 20:00. Tel. 79.

Special Needs. Guest with special needs can reserve a designated sunbed. Prior reservation is required. Contact the reception.

Sunbed reservations are not allowed before 7:00 a.m. personal belongings will be removed from sunbeds and collected by recreation team.

Taxi. Limousine service is located in the lobby. Service is provided with extra charge.

Telephone Calls; to make the international calls please contact the reception. This service is provided against charge.

Tennis Court is open from 7:00 till 20:00 and has floodlight free of charge. Please make the reservation at the reception one day in advance. If required, you may rent one racket/ball against charge of €5/hour.

Water Slides (Mega Pool**)** Located in the sister hotel Brayka Lagoon.
10:00-12:00&15:00-17:00 (summer)
10:00-12:00&14:00-16:00 (winter)

Wellness see SPA.

Wi-Fi is available at Lobby and Tiffany's Bar free ofcharge. For high speed internet in entire property we recommend Data Sim Cards. Available at the shopping center

<< while your stay, please use this QR code.

<< after your departure, please use this QR code.

☎ **Emergency: 0** **Reception: 55**