

CONCEPT & GENERAL INFORMATION
WINTER 2023-2024



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GENERAL INFORMATION

| Company | Kaya Turistik Tesisleri Titreyengöl Otelcilik A.Ş. | Season | 12 Months |
|-----------------|--|-------------------------------|--------------------------------|
| Category | Kaya Palazzo Hotels & Resorts | Total Indoor Area | 90.000 m2 |
| Concept | Palazzo All Inclusive | Total Outdoor Area | 120.000 m2 |
| Opening year | 2013 | Number of floors | 5 |
| General Manager | Fethi İZ | Sales & Marketing Director | Ümit ARAL |
| Address | Kadriye Mahallesi Çamlık Caddesi No: 2 - 2, Belek / Antalya - Türkiye | E-mail | palazzobelek@kayahotels.com.tr |
| Telephone | + 90 242 710 40 00 | Fax | + 90 242 710 40 40 |
| Call Center | +90 212 444 52 92 | Web Site | www.kayahotels.com |

DISTANCES

| Antalya Airport | 27 km | Transfer Possibilities | VIP Transfer, Helicopter, Taxi |
|---------------------|----------------|---------------------------|---|
| Antalya City Center | 35 km | Beach Location and Length | 200 m long; drirectly at the beach; private beach; 2 piers |
| Nearest City Center | Kadriye 2,5 km | Kaya Palazzo Golf Club | 150 m |

WELCOMING

| Greeting all guests at the entrance | Toys and refreshments for children |
|---|---|
| Imported Champagne and Imported Rose Champagne services at check-in | Valet service and free parking |
| Turkish delights and handmade chocolate services at the check-in | Reasonable accommodation in public places for disabled guests |
| Umbrella service on rainy days | Express check-in for special room types guests |
| Bottle of water and car fragrance at the check-out | |

SPOKEN LANGUAGES

Turkish German English Russian Arabic

ACCEPTED CARDS

VISA MASTER CARD AMERICAN EXPRESS

*The opening-closing dates and hours of outdoor outlets (restaurants, bars, water slides, jetty, etc.) may change depending on weather conditions.

*Pets are not allowed in the hotel. They are only allowed in the villas with the permission of the hotel management.

*Kaya Palazzo Golf Resort reserves the right to make changes to the concept without informing the 2nd and 3rd person/institution.

FREE SERVICES

Flowers in the room (arrival day)

Special room decoration (arrival day)

Filled bathtub decorated with flower petals (arrival day)

Fruit basket, imported champagne and heart-shaped cake in the room (arrival day)

Breakfast to the room (the 2nd morning/once per stay)

Special 15% discount for SPA services

OTHER SERVICES

FREE SERVICES

Wi-Fi in the rooms

Wi-Fi at the Hotel's territory

Sports and evening entertainment programmes for adults & kids

EXTRA CHARGE SERVICES

Shops

Car rental

Doctor & nurse

Wheelchair

A la Carte Restaurants

Airport CIP Terminal & Fast Track

VIP Transfer

Laundry & Dry cleaning

Davidiana Javallani Cha

Boutique Jewellery Shop

Photographer

Pavilions

Special events organizations

Special dinner organizations

Floating tray service (for Villas and Luxury Lagoon Suites guests)

Water Sports Hairdresser

Game Center Flower Shop Services





A PALAZZO GOLF RESORT BELEK

| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPA | NCY | AREA m² |
|--|-------------------------|--------------------------------|--------------------------------------|------|---------------|
| Superior Sea View | Main Building | Sea Side View or Pool View | 3 Adults / 2 Adults + 2 Childre | en | 39 m² |
| | DESCRIP | TION | | | TOTAL |
| 1 bedroom (French bed or twin beds), WC, bathroom with bathtub, shower, sitting area with opening sofa, balcony. | | | | | 219 |
| | | | | | |
| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPA | ANCY | AREA m² |
| ROOM TYPE Superior Room (Handicap) | LOCATION Main Building | VIEW Kaya Palazzo Golf Course | MAXIMUM OCCUPA 2 Adults + 1 Child | | AREA m² 30 m² |
| Superior Room | Main Building | 200 00 0 00000 | | | |



| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|------------------|--|---------|-------------------------------------|---------|
| Swim Up Superior | Main Building | Pool | 3 Adults / 2 Adults + 2 Children | 39 m² |
| | DESC | RIPTION | | TOTAL |
| | 1 bedroom (French), WC, bathroom with bathtub, shower, sitting area with opening sofa, terrace with direct access to the shared pool, sunbathing area. | | | |







| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|------------------|---------------|------------|--------------------|---------|
| Suite Sea View | Main Building | Sea & Pool | 3 Adults + 1 Child | 79 m² |
| | TOTAL | | | |
| 1 bedr 1 bath | 134 | | | |





| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|---|---------------|------------|--------------------|---------|
| Palazzo Suite Sea View | Main Building | Sea & Pool | 3 Adults + 1 Child | 108 m² |
| | TOTAL | | | |
| 1 bedroom (French), 1 living room, 2 WCs, 2 showers, 1 bathroom with hydromassage bathtub, balcony or terrace with sitting and sunbathing area. | | | | 20 |





| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|-------------------------------|---------------|------------|--------------------|---------|
| Swim Up Suite | Main Building | Sea & Pool | 3 Adults + 1 Child | 79 m² |
| | TOTAL | | | |
| 1 bedroom (French), 2 show | 21 | | | |

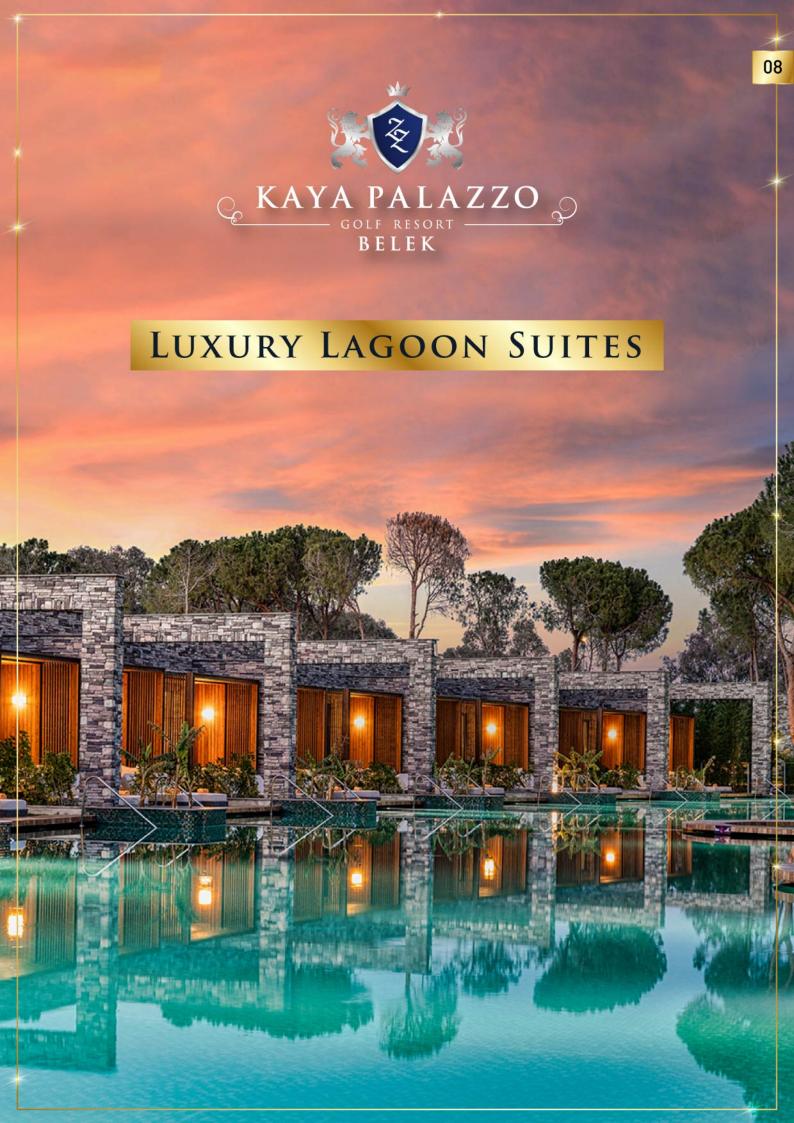


| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|---------------------|---------------|------|-----------------------|---------|
| Duplex Family Suite | Main Building | Pool | 4 Adults + 2 Children | 108 m² |
| | TOTAL | | | |
| 2 bedroo | 14 | | | |



| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|-----------------------------|---------------|------|-----------------------|---------|
| Duplex Swim Up Suite | Main Building | Pool | 4 Adults + 2 Children | 108 m² |
| | TOTAL | | | |
| 2 bedrooms (fren 3 showe | 29 | | | |







| ROOM TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² | | | |
|---------------------|------------------------------------|------|--------------------|---------|--|--|--|
| Luxury Lagoon Suite | Luxury Lagoon Suites Blocks | Pool | 3 Adults + 1 Child | 75 m² | | | |
| | DESCRIPTION | | | | | | |
| | ofa bed, terrace with athing area. | 119 | | | | | |





VILLAS

| VILLA TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA | A m² | | | |
|--|--------------------------|--------------------|-----------------------|--------------------------|------|--|--|--|
| Golf Villa 2 Bedrooms | Kaya Palazzo Golf Course | Pool & Golf Course | 4 Adults + 2 Children | dults + 2 Children 130 i | | | | |
| DESCRIPTION | | | | | | | | |
| 2 bedrooms (french bed & twin beds), 1 living room with American kitchen, 2 WCs, 2 bathrooms, terrace with sitting & sunbathing area,private outdoor pool(96m3) | | | | | | | | |





| VILLA TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|---------------------------|--------------------------|--------------------|-----------------------|---------|
| Golf Villa 3 Bedrooms | Kaya Palazzo Golf Course | Pool & Golf Course | 6 Adults + 2 Children | 265 m² |
| | TOTAL | | | |
| 3 bedroo 1 living roon | 4 | | | |







VILLAS

| VILLA TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA | N m² | | |
|--|--------------|------|-----------------------|-------|------|--|--|
| Swim Up Villa | General Area | Pool | 6 Adults + 2 Children | 138 ו | m² | | |
| DESCRIPTION | | | | | | | |
| 1 bedroom (french bed) with bathroom, 2 bedrooms (french beds) with shared bathroom, 1 living room with American kitchen, terrace with direct access to the shared pool | | | | | | | |





| VILLA TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | ARI | EA m² | | |
|--|---|------|-------------------|-----|-------|--|--|
| Maldives Villa | General Area Pool 6 Adults + 2 Children 175 | | | | | | |
| DESCRIPTION | | | | | | | |
| Located near the beach, 1 bedroom (French bed) with bathroom, 2 bedrooms (twin beds) each with own bathroom, 1 living room with American kitchen, entrance hall, 1 baby siter room + bathroom, terrace with sitting and sunbathing area, private outdoor pool (200 m3) | | | | | | | |







C KAYA PALAZZO S BELEK

PALAZZO MANSIONS





PALAZZO MANSIONS FOR THE NEW EMPERORS

MANSIONS TYPES

| MANSION TYPE | LOCATION | VIEW MAXIMUM OCCUPAN | | AREA m² |
|---|---|--|--|---------|
| Palazzo Mansion | Kaya Palazzo Golf Course | Pool & Golf Course | 10 Adults + 2 Children | 1000 m² |
| | | TOTAL | | |
| laundry - ironing room, business room and WC area between fitness a seawater pool, private heated infinity pool, dr cabin, WC. 1 Master Tw Suite with french bed, bathroom, shower cabi | , I guest WC in living roor nd sauna, terrace, fire pit sandy beach. Ist floor: Sta essing room, bathroom (n in; I twin bedroom, dressi hared balcony with Maste | bar area, assistants area n area, fitness room, sau and sitting area, private ir hall, 1 Master Suite: fre narble bathtub), outdoor ng room, bathroom (sho er Twin room, mini sittin vin beds, large wardrobe | n, 2 bedrooms for assistants, una, steam room, relaxation heated freshwater pool, ench bed, terrace with r shower, indoor shower wer cabin), balcony. 1 Vip | 5 |





| MANSION TYPE | LOCATION | VIEW MAXIMUM OCCUPANCY | | AREA m² |
|---|--|---|--|----------------------|
| Palazzo Grand Mansion | Kaya Palazzo Golf Course | se Pool & Golf Course 12 Adults + 2 Children | | 1.500 m ² |
| | | TOTAL | | |
| ironing room, open kitcheroom with meeting table, relaxation area between f seawater pool, children's with heated infinity pool, WC. 1 Master Twin; 1 Twin, dressing room, bathroom balcony shared with the N | en area, open bar area, assis WC, 1 guests WC, fitness roitness and sauna, terrace, fipool, private sandy beach. It dressing room, bathroom (roressing room, bathroom (shower cabin), balcony shater Twin room, mini sitti | tants living area, 2 bedroom, sauna, steam bath, 7 ire pit with sitting area, pist floor: stair hall, 1 Maste marble bathtub), outdoor shower cabin), balcony. 1 ared with the other room ng area, dressing room, b | itchen, cloakroom, laundry - oms for assistants, business furkish bath and lounge zone, rivate heated freshwater pool, r Suite: French bed, terrace shower, indoor shower cabin, Vip Twin; 1 twin bedroom, s. 1 Vip Suite with french bed, athroom, shower cabin, WC. the second floor there are 5 | 2 |





PALAZZO MANSIONS FOR THE NEW EMPERORS

MANSIONS TYPES

| MANSION TYPE | LOCATION | VIEW | MAXIMUM OCCUPANCY | AREA m² |
|--|--|---|---|----------------------|
| Palazzo Royal Mansion | Kaya Palazzo Golf Course | se Pool & Golf Course 14 Adults + 2 Children | | 2.000 m ² |
| | | TOTAL | | |
| room, open area kitchen, table, wc, guest wc, fitner fitness and sauna, terrace sandy beach. There are a ground floor Vip Suite Fremarble bathtub and direct indoor shower cabin, accoutdoor shower, indoor si | open area bar, auxiliary livi ss room, sauna, steam room e, fire pit and seating area, I total of 4 rooms with Frence ench bed (private dressing a ct access to the garden), 1 g ess to private indoor pool al hower cabin, private marble a, indoor shower cabin).Ups | ng area, auxiliary room, la n, Turkish bath and loung private heated fresh wate th beds, 2 rooms with twir area, outdoor shower, ind bround floor Suite French e bathtub and infinity jac | r pool, children's pool, private n beds, ground floor TV Room, 1 poor shower cabin, private bed (private dressing area, bed (private dressing area, uzzi), Upstairs Vip Suite french | 1 |







| ROOM SPECIFICATIONS & SERVICES | SUPERIOR SEA VIEW | SWIM UP SUPERIOR | SUITE SEA VIEW | PALAZZO SUITE SEA VIEW | SWIM UP SUITE | LUXURY LAGOON SUITE | DUPLEX FAMILY SUITE | DUPLEX SWIM UP SUITE | GOLF VILLA (2) | SWIM UP VILLA | GOLF VILLA (3) | MALDIVES VILLA | PALAZZO MANSION | PALAZZO GRAND MANSION | PALAZZO ROYAL MANSION |
|-------------------------------------|----------------------|---------------------|----------------|---------------------------|---------------|------------------------|------------------------|-------------------------|----------------|---------------|----------------|----------------|-----------------|--------------------------|--------------------------|
| Sea View | / | | ~ | ~ | ~ | | | | | | | | | | |
| Pool View | > | / | ~ | / | / | \ | > | > | ~ | ~ | \ | > | ~ | ~ | ~ |
| Golf View | | | | | | | | | ~ | | / | | ~ | ~ | ~ |
| Heated Pool | | | | | | ~ | | | | | | | ~ | ~ | ~ |
| Bvlgari® Cosmetics | | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Aroma Therapy® Cosmetics | / | ~ | ~ | | | | | | | | | | | | |
| Marvis® Toothpaste Set | | | | | | | | | | | | | ~ | ~ | ~ |
| Nespresso ® Coffee Machine & Kettle | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Suitcase Table | / | ~ | ~ | ~ | / | / | / | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Make-up and Shaving Mirror | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Iron & Ironing Board | | | | | | | | | ~ | ~ | ~ | > | ~ | ~ | ~ |
| Sunbed & Towel Service | | ~ | | | ~ | ~ | | / | ~ | ~ | / | / | ~ | ~ | ~ |
| Central Air Conditioning Sistem | > | ~ | ~ | ~ | ~ | ~ | > | > | | | | | ~ | ~ | ~ |
| Pillows Menu | | | / | / | ~ | > | > | > | ~ | ~ | > | > | / | ~ | ~ |
| Slippers | > | ~ | / | / | < | < | \ | / | ~ | ~ | < | \ | / | ~ | ~ |
| Bathrobe | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Wi-Fi | / | ~ | ~ | ~ | ~ | ~ | / | ~ | ~ | ~ | \ | > | ~ | ~ | ~ |
| Digital Safe Box | > | ~ | ~ | / | ~ | ~ | > | > | ~ | ~ | \ | > | ~ | ~ | ~ |
| Direct Dial Phone | > | ~ | ~ | ~ | ~ | ~ | / | / | ~ | ~ | / | > | ~ | ~ | ~ |
| Hair Dryer | > | ~ | / | / | ~ | / | > | > | ~ | ~ | > | > | ~ | ~ | ~ |
| Bathtub | \ | ~ | | | | | | | | | | | | | |
| Shower Cabin | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | / | ~ | ~ | ~ |
| Hydro-massage Bathtub | | | ~ | ~ | ~ | | ~ | ~ | ~ | ~ | ~ | / | ~ | ~ | ~ |
| Jacuzzi | | | | | | | | | | | ~ | | ~ | ~ | ~ |
| LED TV | 42" | 42" | 2 x 42" | 2 x 42" | 2 x 42" | 2 x 42" | 3 x 42" | 3 x 42" | 4 x 42" | 4 x 42" | 4 x 42" | 3 x 42" | 6 x 75" | 7 x 75" | 8 x 75" |
| Baby Cot (0-4 years old) | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Kids Cosmetics (0-4 years old) | > | ~ | ~ | ~ | ~ | ~ | ~ | / | ~ | ~ | / | > | ~ | ~ | ~ |
| Bath Salt | | | | | | | | | | | | | ~ | ~ | ~ |
| Room Fragrance | | | | | | | | | | | | | ~ | ~ | ~ |
| Dress Hangers | | | | | | | | | | | | | ~ | ~ | ~ |
| Clothes Brush | | | | | | | | | | | | | ~ | ~ | ~ |
| Dress Cover | | | | | | | | | | | | | ~ | ~ | ~ |
| Digital Scale | y s | | | | | | | | | | | | ~ | ~ | ~ |



| EXCLUSIVE SERVICES | SUPERIOR SEA VIEW | SWIM UP SUPERIOR | SUITE SEA VIEW | PALAZZO SUITE SEA VIEW | SWIM UP SUITE | LUXURY LAGOON SUITE | DUPLEX FAMILY SUITE | DUPLEX SWIM UP SUITE | GOLF VILLA (2) | SWIM UP VILLA | GOLF VILLA (3) | MALDIVES VILLA | PALAZZO MANSION | PALAZZO GRAND MANSION | PALAZZO ROYAL MANSION |
|--|----------------------|---------------------|----------------|---------------------------|---------------|------------------------|---------------------|-------------------------|----------------|---------------|----------------|----------------|-----------------|--------------------------|--------------------------|
| Antalya Airport Fast Track Services (minimum 7 nights stay) | | | | | | | | | | | | | ~ | ~ | ~ |
| Antalya CIP Terminal Services (minimum 7 nights stay) | | | | | | | | | | | | | ~ | ~ | ~ |
| *Antalya Airport Helicopter Transfer (Extra) | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Antalya Airport VIP Transfer | | | | | | | | | ~ | ~ | > | ~ | ~ | ~ | ~ |
| Minibar & Snack Set Up | ~ | ~ | ~ | ~ | / | / | ~ | ~ | | | | | | | |
| Maxibar & Snack Set Up | | | | | | | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Turn Down Service | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Flowers | | | | | | | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Mansions Pier | | | | | | | | | | | | | ~ | ~ | ~ |
| Pavillon on the beach (2 row) | | | | | | | | | ~ | ~ | ~ | ~ | | | |
| Club Car | | | | | | | | | ~ | | > | | ~ | / | ~ |
| Room Service Menu | | | | | | | | | ~ | ~ | / | / | ~ | ~ | ~ |
| A La Carte Restaurants | | | | | | | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| Laundry (washing & ironing) | | | | | | | | | | | | | ~ | ~ | ~ |
| Special Chef | | | | | | | | | | | | | ~ | ~ | ~ |
| Butler | | | | | | | | | ~ | ~ | ~ | ~ | ~ | ~ | ~ |
| PGA (Palazzo Guest Assistant) | | | | | | ~ | | | ~ | ~ | / | / | ~ | ~ | ~ |

HELICOPTER TRANSFER

The helicopter service is CHARGEABLE for all room types.

This service includes a ground transfer for the transport of luggage with additional persons.

Children aged 0-2 years are free of charge.

If the weather conditions are not appropriate to operate flight safely, the helicopter transfer will be cancelled.

Organic Dried Fruits

PALAZZO GURME

| | | | | Winter Season | | | | |
|--------------------------------|--|-------------|---|------------------------|---------|-----------------------------|--|--|
| DECTAUDANT | MEN TOPES | 7.05 | DESCRIPTION | 01 NOVEMBER - 31 MARCH | | | | |
| RESTAURANT | MEAL TYPES | TYPE | DESCRIPTION | OPENING | CLOSING | PALAZZO ALL INCLUSIVE | | |
| | Breakfast | Open Buffet | Priority service for children, diet buffet, all beverages are served to the tables, fresh juices, coffee and tea | 07:00 | 10:30 | ~ | | |
| | Late Breakfast | Open Bullet | service, Turkish tea and tea assortment | 10:30 | 11:00 | / | | |
| PALAZZO BUFFET | Lunch | Open Buffet | Priority service for children, diet buffet, all beverages are served to the tables | 12:30 | 14:30 | ~ | | |
| RESTAURANT | Dinner | Open Buffet | Thematic cuisine evenings, priority service for children, diet buffet, all beverages are served to the tables | 18:30 | 21:00 | ~ | | |
| | Night Buffet | Open Buffet | Snacks, night soup, etc. | 23:30 | 02:00 | ~ | | |
| | Kids Menu and Baby Food - Breakfast | Open Buffet | Kids menu and baby food | 07:00 | 10:30 | ~ | | |
| BABY FOOD (PALAZZO BUFFET) | Kids Menu and Baby Food- Lunch | Open Buffet | Kids menu and baby food | 12:30 | 14:30 | ~ | | |
| | Kids Menu and Baby Food - Dinner | Open Buffet | Kids menu and baby food | 18:30 | 21:00 | ~ | | |
| STEAK HOUSE | Snack A'la Carte | A'la Carte | Snack Menu (Hamburger service 16:00 to 17:00) | 12:00 | 17:00 | ~ | | |
| MEZZO FISH RESTAURANT | Fish A'la Carte | A'la Carte | Reservation required. Children from 0 - 6 years free of charge. Children from 7 to 12 years 50% discount. Free for guests of the Villas and the Mansions. | CLOSED | CLOSED | | | |
| YADA SUSHI | Asian A'la Carte | A'la Carte | Reservation required. Children from 0 - 6 years free of charge. Children from 7 to 12 years 50% discount. Free for guests of the Villas and the Mansions. | 19:00 | 22:00 | 35 € Per Person | | |
| STEAK HOUSE | Steak A'la Carte | A'la Carte | Reservation required. Children from 0 - 6 years free of charge. Children from 7 to 12 years 50% discount. Free for guests of the Villas and the Mansions. | 19:00 | 22:00 | 35 € Per Person | | |
| SERAFINA ITALIAN | Italian A'la Carte | A'la Carte | Reservation required. Children from 0 - 6 years free of charge. Children from 7 to 12 years 50% discount. Free for guests of the Villas and the Mansions. | 19:00 | 22:00 | 35 € Per Person | | |
| DEVELİ KEBAB 1912 | Kebab A'la Carte | A'la Carte | Reservation required. Children from 0 - 6 years free of charge. Children from 7 to 12 years 50% discount. Free for guests of the Villas and the Mansions. | 19:00 | 22:00 | 35 € Per Person | | |
| LAGOON | Breakfast | A'la Carte | Breakfast. Free for guests of Palazzo Mansions, Villas and Luxury Lagoon Suite. | 08:00 | 11:30 | 50 € Per Person | | |
| RESTAURANT | Lunch & Dinner | A'la Carte | Free for guests of Palazzo Mansions, Villas and Luxury Lagoon Suite. | 12:30 | 22:00 | 75 € Per Person | | |
| | Breakfast | A'la Carte | Free for guests of Palazzo Mansions& Villas | CLOSED | CLOSED | | | |
| PALAZZO LOUNGE | Lunch | A'la Carte | Free for guests of Palazzo Mansions& Villas | CLOSED | CLOSED | | | |
| PALAZZO MANSIONS RESTAURANT | Breakfast & Lunch & Dinner | A'la Carte | Free of charge only for guests of Palazzo Mansions. Other guests cannot use this restaurant. | 08:00 | 22:00 | ~ | | |
| PATISSERIE BRASSERIE | Pastries & Beverage Service | Vitrine | Pastry Products and Mövenpick ice cream | 10:00 | 18:30 | ~ | | |
| PALAZZO STREET FOOD | Snack & Ice Cream | Take Away | Tepenyaki Ice Cream, Ice Cream, Hamburger, Cheeseburger, French Fries, Crispy Chicken, Hot Dog, Sandwiches, Waffles | CLOSED | CLOSED | | | |
| ROOM SERVICE | Food & Beverage Service | Menu | Room Service Menu | 24 h | nours | Extra | | |

^{*}Dress Code requirements for dinner in all restaurants. It is forbidden to enter restaurant in a bathrobes, swimming clothes, slippers etc.

^{*} Reservations are required for all A' la Carte restaurants.



BARS

| | | | Winter Season | | | | | |
|------------------------------|-------------------|---|------------------------|----------|-----------------------------|--|--|--|
| | | | 01 NOVEMBER - 31 MARCH | | | | | |
| BARS | SERVICES | DESCRIPTION | OPENING | CLOSED | PALAZZO ALL INCLUSIVE | | | |
| LAGOON BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, freshly squeezed fruit juices. Complimentary for guests of Palazzo Mansions, Villas and Luxury Lagoon Suites. | 11:30 | 00:00 | Extra | | | |
| LOBBY LOUNGE BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | 09:00 | 00:00 | > | | | |
| LOBBY LOUNGE TERRACE BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | 09:00 | 00:00 | < | | | |
| BLUE POOL BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | CLOSED | CLOSED | | | | |
| PALAZZO LOUNGE BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | CLOSED | CLOSED | | | | |
| PALAZZO LOUNGE NIGHT CLUB | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices (+18 Age limit available) | CLOSED | CLOSED | | | | |
| MARE PIER BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | CLOSED | CLOSED | | | | |
| PALAZZO MANSIONS PIER BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | CLOSED | CLOSED | | | | |
| BEACH BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | CLOSED | CLOSED | | | | |
| GOLF CLUB BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | 07:00 | 19:00 | Extra | | | |
| CIGAR BAR | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices | 24 Hours | 24 Hours | ~ | | | |
| ELENORE NIGHT CLUB | Beverage services | Alcoholic and non-alcoholic drinks and cocktails, special herbal and fruit teas, fresh squeezed fruit juices (+18 Age limit available) | 23:00 | 01:00 | ~ | | | |

PALAZZO ALL INCLUSIVE BEVERAGE CONCEPT-

Local and imported alcoholic and non-alcoholic premium beverages
Selection of House Wines at the Main Restaurant
International cocktails at all bars
Perirer, St. Pelegrino, Abant mineral water Selection
Red Bull
Ayran, kefir and fruit milks types

Freshfruit juices in all bars
Lactose-free cow's, goat's and vegan milk types
Coca Cola Products
Selection of tea and coffee at all bars
Fuse Tea Drinks Selections
Mixed Detox Water Types

| KAYA PALAZZO GOLF RESORT ALCOHOLIC DRINKS CONCEPT | LOBBY BAR | CIGAR BAR | ELENORE NIGHT CLUB | LAGOON BAR | MANSIONS RESTAURANT BAR |
|--|-----------|-----------|-----------------------|------------|----------------------------|
| Chivas Regal 18 Years Scotch Whisky | | | | | ~ |
| Chivas Regal 15 Year Scotch Whisky | | | | ~ | \ |
| Chivas Regal 12 Year Scotch Whisky | / | / | ~ | ~ | < |
| Jack Daniels Whisky | / | / | ~ | ~ | < |
| Jack Daniels Gentleman Jack Whisky | / | 1 | ~ | ~ | < |
| Johnnie Walker Red Label | / | ~ | ~ | 1 | / |
| Johnnie Walker Black Label | ~ | ~ | ~ | ~ | ~ |
| Johnnie Walker Double Black Label | | | | ~ | ~ |
| Johnnie Walker Gold Label | | | | ~ | ~ |
| Ballantines | > | > | \ | ~ | / |
| Jameson | > | 1 | 1 | ~ | / |
| Glenmorangie Single Malt Whisky | > | / | ~ | ~ | < |
| Glenlivet Single Malt Whisky | / | ~ | ~ | ~ | / |
| Glenlivet 15 yo Single Malt Whisky | | | | ~ | ~ |
| Glenfiddich 12 yo Single Malt Whisky | | | | | < |
| Talisker 10 yo Single Malt Whisky | | | | | / |
| Tenjaku Japanese Whisky | | | | ~ | ~ |
| Martell Cognac VS | ~ | ~ | ~ | ~ | ~ |
| Martell Cognac VSOP | | | | ~ | ~ |
| Hennesy VS Cognac | | | | ~ | ~ |
| Hennesy VSOP Cognac | ~ | ~ | ~ | ~ | ~ |
| Remy Martin VSOP | | | | ~ | ~ |
| Absolut Vodka in assortment | | | | ~ | ~ |

| KAYA PALAZZO GOLF RESORT ALCOHOLIC DRINKS CONCEPT | LOBBY BAR | CIGAR BAR | ELENORE NIGHT CLUB | LAGOON BAR | MANSIONS RESTAURANT BAR |
|--|-----------|-------------|-----------------------|-------------|----------------------------|
| Smirnoff vodka in assortment | \ | ~ | ~ | ~ | ~ |
| Finlandia-Vodka | ~ | ~ | ~ | ~ | ~ |
| Russian Standard-Vodka | ~ | ~ | ~ | ~ | ~ |
| Belvedere Vodka | \ | > | > | > | \ |
| Grey Goose Vodka | | | | > | / |
| Ketel One Vodka | | | | ~ | / |
| Gordon's Gin | > | > | > | > | ~ |
| Tangueray Gin | \ | > | \ | / | / |
| Tangueray Gin Nr:10 | > | > | > | > | > |
| Bombay Sapphire Gin | | | | ~ | / |
| Hendrick's Gin | ~ | ~ | ~ | ~ | ~ |
| Roku Gin | | | | | ~ |
| Bottega Gin | ~ | | | ~ | ~ |
| Malfy Gin | ~ | ~ | ~ | ~ | ~ |
| Bacardi Rum | ~ | ~ | / | ~ | ~ |
| Havanna Club Rum | \ | / | \ | ~ | ~ |
| Captain Morgan | > | > | > | > | ~ |
| Olmeca Tequila | \ | > | / | / | ~ |
| Olmeca Gold Tequila | > | | | > | / |
| Martini Bianco 70 cl | \ | > | \ | / | / |
| Martini Dry 70 cl | < | ~ | < | ~ | ~ |
| Martini Rosso 70 cl | ~ | ~ | ~ | ~ | ~ |
| Campari | / | ~ | ~ | ~ | ~ |
| Aperol | / | \ | ~ | ~ | ~ |
| Baileys 70 cl | > | > | > | > | > |
| Kahlua | \ | / | / | > | / |
| Archer's | < | / | 1 | \ | / |
| Malibu | > | > | > | > | \ |
| Jägermeister | / | / | ~ | ~ | ~ |
| Southern Comfort | / | / | ~ | ~ | ~ |
| Drambuite | / | ~ | ~ | ~ | ~ |
| Sambuca | ~ | / | ~ | ~ | ~ |
| Chambord | ~ | ~ | ~ | ~ | ~ |



| KAYA PALAZZO GOLF RESORT ALCOHOLIC DRINKS CONCEPT | LOBBY BAR | CIGAR BAR | ELENORE NIGHT CLUB | LAGOON BAR | MANSIONS RESTAURANT BAR |
|--|-----------|-----------|-----------------------|------------|----------------------------|
| Yeni Raki | / | < | ~ | ~ | \ |
| Yeni Raki New Series | \ | \ | / | ~ | \ |
| Yeni Raki Ala | > | > | > | ~ | > |
| Beylerbeyi Göbek | < | < | > | / | < |
| Efe Yaş Üzüm | ~ | < | ~ | ~ | ~ |
| Efe Gold | / | / | > | ~ | / |
| Efe Gobek | \ | / | > | ~ | \ |
| Tekirdag Raki | > | < | > | > | \ |
| Tekirdag R.Nr:10 | | | | ~ | > |
| Sarı Zeybek Raki | ~ | ~ | ~ | ~ | ~ |

MAXI BAR

Sprite

Perier

Juice

Red Bull

St Pelegrino

Abant Sparkling Water

Schwepps Mandarine

Schwepps Orange

Efes Pilsen Malt

Beck's

Miller

Heineken

Coca Cola

Fanta

Fuse Tea

Coca Cola Zero

MINI BAR

Coca Cola Zero

Sevilen wine

Stick Cracker

Fruit juice

Fanta

Water

Sparkling Water

Nespresso coffee capsules

Efes Malt Beer

Godiva Chocolate

Coca Cola

V'ITALY SPA & WELLNESS

V'italy SPA & Wellness Service hours : 09.00 - 20.00

SPA Indoor area : 3500 m² SPA Outdoor area : 400 m²

EXTRA CHARGED SERVICES

Spa Suite

Massage

VIP Turkish Bath / Massage Area

Skin Care

Body Care

FREE SERVICES

Indoor Pool

Fitness Center

Turkish bath (excluding treatments in the Turkish bath)

Sauna

Steam Bath

Snow Fountain

Rest Area









AQUAPARK

FREE SERVICES

Rafting slide (130 metres long)

Multiple slide (38 metres long)

Body slide (73 metres long)

Wave slide

Freefall slide (39 metres long)

Aqua Tower Kids Pool (various water slides and water fountains)

Kids' fountain



IMPORTANT NOTES

Some of slides has age and height limits

The opening - closing dates and hours of aqua park an change depending on weather conditions







SPORTS

| FREE OF CHARGE | EXTRA |
|--|--|
| FREE OF CHARGE | EATRA |
| Morning gymnastics | Golf Courses |
| Darts | Tennis Courses |
| Water gymnastics | Horse riding |
| Table Tennis | EXTRA SERVICES |
| Table Games (Game cards, Okey, Backgammon) | Kaya Palazzo Golf Course (18 holes) |
| | Golf Pro Shop |
| | Racket hire, tennis court lighting |
| | Football (3 professional pitches, for football teams only) |

POOLS

| POOLS | Open area | Closed area | Heated | Sea water | Fresh water | In the Garden | Depth (m) | (m²) |
|--|--------------|----------------|----------|--------------|----------------|---------------|-----------|------|
| Main Pool | > | | | | > | ~ | 1,4 | 3000 |
| Kids' pool with slide | ~ | | | | ~ | ~ | 0,4 | 400 |
| Heated indoor spa pool (heated in winter) | | ~ | ~ | | > | | 1,4 | 170 |
| Spa indoor pool (Fitness) | | / | | | > | | 1,4 | 100 |
| Duplex Swim up Suite - Superior Swim up - Swim Up Villas Shared Pool | > | | | | > | < | 1,4 | 800 |
| Swim up Suite Pool | ~ | | | | ~ | | 1,4 | 500 |
| Pool with slide | ~ | | | | ~ | ~ | 1,4 | 300 |
| Heated pool with sea water (heated in winter) | > | 4 | ~ | / | | ~ | 1,4 | 400 |
| 16+ Pool | / | | | | / | ~ | 1,4 | 700 |
| Lagoon-Pool 1 | ~ | g | | | ~ | | 1,4 | 575 |
| Lagoon-Pool 2 | ~ | | | | ~ | | 1,4 | 975 |
| Lagoon-Pool 3 | > | | | | > | | 1,4 | 765 |
| Lagoon-Pool 4 | > | | ~ | | > | | 1,4 | 195 |
| Lagoon-Pool 5 | > | | / | | > | | 1,4 | 1000 |
| Lagoon-Pool 6 | > | | ~ | | > | | 1,4 | 725 |
| Palazzo Mansions Outdoor Seawater Pool (1000 m2) | > | | | > | | ~ | | 215 |
| Palazzo Grand Mansions Outdoor Seawater Pool (1500 m2) | ~ | | | < | | / | 1,4 | 860 |
| Palazzo Royal Mansions Outdoor Seawater Pool (2000 m2) | ~ | | | ~ | | ~ | 1,4 | 100 |
| Palazzo Mansions Private Heated Pool (1000 m2) | ~ | | ~ | | ~ | ~ | | 215 |
| Palazzo Grand Mansions Private Heated Pool (1500 m2) | > | | ~ | | > | ~ | 1,4 | 100 |
| Palazzo Royal Mansions Private Heated Pool | ~ | | ~ | | ~ | ~ | 1,4 | 400 |

MINI CLUB

| CLUB | MINI CLUB | ACTIVITY | PALAZZO ALL INCLUSIVE |
|---------------|---|---|--------------------------|
| 0-3 Age | Infants are admitted accompanied by their parents. | Playroom, bedroom, childcare room, kitchenette. | ~ |
| 4 – 12 Age | Special indoor and outdoor mini club activities (Depends on the weather conditions) | Daytime activities. Play Room. Playground. Cinema room. Lego room. table games, Sushi, biscuit and pizza baking workshop. Painting competitions. | ~ |
| Working Hours | 10:00-12:30 / 14:30-17:00 / 20:30-23:00 | Mini disco every evening | ~ |

- * Special activities for children during the day
- * Special celebration and birthday party arrangements (extra charge).
- * Baby bath, mini stool, potty, milk in the mini bar in the room on request.
- * Baby Food Corner at the Main Restaurant equipped with blender
- * Baby Food Corner at the Main Restaurant with fruit & vegetable puree in glass jars
- * Baby Menu (upon request 0 4 years old)
- * Baby Stroller (deposit required)
- * Baby Phone (deposit required)
- * Babysitter service is available for the kids older than 2 years old. The service fee is 25€ per hour.











PALAZZO CONGRESS CENTRE

| SALONS | Height | m2 | Organisation | Theatre | Class | Banquet | U-Shape |
|-------------|--------|------|--------------|---------|-------|---------|---------|
| SAN MARCO | 8 m | 2000 | 2000 | 2500 | 1375 | 1429 | |
| SAN MARCO 1 | 8 m | 668 | 668 | 750 | 465 | 500 | 126 |
| SAN MARKO 2 | 8 m | 668 | 668 | 750 | 465 | 500 | |
| SAN MARCO 3 | 8 m | 670 | 670 | 750 | 465 | 500 | 126 |
| FUAYE 1 | 9 m | 1700 | 1600 | | | 1143 | ••• |
| TOSCANO 1+2 | | 755 | 800 | 840 | | 576 | 129 |
| TOSCANO 1 | 5 m | 377 | | 420 | 300 | 300 | ••• |
| TOSCANO 2 | 5 m | 378 | | 420 | 300 | 300 | |
| ROMANO 1 | 5 m | 123 | | 120 | 85 | 72 | 33 |
| ROMANO 2 | 5 m | 123 | *** | 120 | 85 | 72 | ••• |
| ROMANO 3 | 5 m | 153 | | 150 | 96 | 96 | 185 |
| MARCELLO | 5 m | 925 | 925 | 1018 | 636 | 552 | |
| FUAYE 2 | 5 m | 375 | 375 | | | 268 | 268 |
| BELLINI 1 | 5 m | 56 | | 62 | 42 | 36 | 24 |
| BELLINI 2 | 5 m | 60 | *** | 66 | 42 | 36 | 24 |
| BELLINI 3 | 5 m | 60 | | 66 | 42 | 36 | 24 |
| BELLINI 4 | 5 m | 60 | | 66 | 42 | 36 | ••• |









KAYA PALAZZO GOLF CLUB

| Designer | David Jones (GOLF MED LTD IN ASSOCATION) |
|-----------------------|---|
| Category | 18 Holes Golf Course |
| Total Area | 650.000 m2 |
| Opening Year | 2007 |
| E-mail | golf@kayahotels.com.tr |
| Handicap | Maximum Men Players 28 & Women Players 36 |
| Par | 72 Par/ 18 Holes |
| Rental Golf Equipment | Trolley, buggy, golf set |
| Training Options | Driving Range & Putting green area |
| Pro Shop | Golf clothing and equipment |
| Dress Code | Soft spike golf shoes are required and international golf dress code applies. |
| Restaurant & Bar | Available |
| Other Services | Golf Academy, Foot Golf Men's & Ladies Locker rooms-Bag store room |









