

FACTS & INFORMATION

SUMMER 2022





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FUN&SUN HOTELS reserves the right to make changes, corrections, and/or improvements to the Information, and/or to the products, programs, and/or services described in such information, at any time without prior notice.

Restrictions or changes may be applied in the operation or use of some of our services and premises as per the decisions made or updated by official institutions and authorities due to the pandemic.



WELCOME TO FUN&SUN FAMILY LIFE BELEK

A family holiday location at Belek, Antalya, Turkey.

The 5-star ultra-all-inclusive resort presents a holiday platform through its services and surroundings.

Location

The hotel is approximately a 40-kilometers drive from Antalya International Airport and 45-kilometers away from downtown Antalya, 15-kilometers from The Land of Legends Theme Park.

Check-in Policy

Check-in time is 2:00 p.m. hotel time. If you arrive earlier, we will be pleased to allow you to take advantage of all outlets until your room is ready. Certain room type requests may not be available prior to 2:00 p.m. hotel time. (Not guaranteed due to high volume of occupancy)

Check-out Policy

Check-out is at 12:00 noon time. If you require late check-out, please contact us before 09:00 a.m. on the day of your departure, we will do our best to accommodate your request. Extra charges may apply depending on the extended check-out time and availability. Check-outs after 19:00 p.m. will be charged as one night's room fee.

Early Check-in Late Check-out Policy (subject to availability)

Early arrival before 5:00 a.m. or late departure after 19:00 p.m. will be charged at 100% of the daily room rate.

Smoking policy

Smoking is prohibited in all the rooms and all public areas of the hotel. Smoking is only allowed outdoor, balcony or terrace.

Airport Transportation Types

VIP Transfer, Bus, Taxi

Spoken Languages

Turkish, English, Russian, German

Accepted Credit Cards

Visa, Master Card

Wireless Internet Access

Complimentary wireless internet service is offered to all guests in their rooms and within the hotel area.

Currency

Turkish Lira (TRY/ ₺) is the currency of Turkey. Euro (EUR / €), US Dollar (USD / \$) are accepted as cash.

Climate

Antalya / Belek has a typical Mediterranean climate with wet humid winters and hot dry summers. Winters are mild and rainy, while summers are hot and dry. The winters are like spring, and the spring resembles summer.

Visitor Policy

Hotel guests may invite their visitor to the lobby for 30 minutes between 10:00 a.m. and 6:00 p.m. Visitors must present their passport or ID card upon arrival. Visitors are not allowed to guests rooms. Hotel guests are responsible for their visitor at all times. Visits exceeding 30 minutes will be charged as hotel daily usage.

Pet policy

Pets are not accepted in the rooms or in the common areas of the hotel.

Responsible Drinking Policy

Alcohol will only be served to guests who are over the age of 18. If a guest seems younger than 18, a photo identification will be requested. Any guest who appears to be drunk will not be served any alcohol admitted to any public areas of the hotel.

Age Requirement Policy

Guests must be 18 years or older and must have valid identification to reserve and check into a room alone.

Other Policies

Riding bicycles, rollerblades, skateboards, skates, in-line skates, hoverboards, or other conveyances in all indoor spaces is not allowed. Use of drones or camera drones in hotel areas are prohibited.

Passport & Visa

As visa and passport requirements are determined by nationality, visitors should consult their local consulate or travel agent before travelling.

Voltage

The hotel operates on 220-240 volts.



SERVICES & FACILITIES

A journey to the heart of family vocation

Welcoming Services

- Confection
- Sparkling wine
- Cocktail
- Fruits in the lobby
- Check-in procedures assisted by guest service agents
- Accompanying all guests to their rooms
- Beverage room amenities on arrival day
- Complimentary 2 bottled water
- Luggage service

Guest Services

- Kids Equipment
- Multi-lingual staff
- 24-hour reception desk
- Guide desk
- 24-hour beverage
- Billiard
- Turndown housekeeping service
- Safety deposit boxes
- Umbrella service on rainy days
- Beach & Pools
- Fitness Center
- Wireless internet access

Extra Charge Guest Services

- Spa & beauty center services
- Facial - body treatments, therapies and products
- Laundry & dry cleaning services
- Extra use of A la Carte Restaurants
- In-room dining services
- Wine list & selected spirits
- Babysitting
- Meeting / banquet facilities
- Private organizations
- Wheelchair
- Water sports
- Tennis court lighting
- Car rental
- Exclusive retail shops
- Hairdresser, market, shisha
- Photography and florist services
- Excursions
- Helicopter & yacht rental (depending on weather conditions)
- Doctor / healthcare services
- Pharmacy services



SERVICES & FACILITIES

Honeymoon Services

- Special greeting & check-in
- Romantic room decoration upon request
- Complimentary bottle of sparkling wine and fruits
- Complimentary in-room breakfast service at preferred day
- Dinner table settings at A la carte Restaurant
- 10 % discount on Spa treatments

Anniversary Services

- Complimentary celebration cake
- Bottle of wine and fruits
- Dinner table settings at A la carte Restaurant
- 10 % discount on Spa treatments

Extra Services*

- Concierge services are provided by **TUI**
- Travel arrangements
- Scheduled and charter flights ticket arrangement
- Airport CIP & Fast Track access reservations
- Airport transfers
- Supercar rental
- Private jet
- Helicopter
- Formal limousine
- Yacht charter
- Concert & festival tickets
- Planning the marriage proposal
- Special events transportation
- VIP reservations
- Mail or luggage delivery management
- Information about local attractions, activities, tours, night clubs, hotels, restaurants or places
- Appointments with the doctor or other specialists.
- Chauffeur services
- Personal shopping
- Daily errands
- Private butler service
- Private security service
- Luxury car rental



TOUCAN KIDS CLUB

Learn about the many experiences and amenities available for children at TOUCAN Kids Club which is open 10:00 a.m. to 22:00 p.m.

Our TOUCAN Kids Agent assists with:

- Meeting & greeting on arrival
- Information on a variety of children's activities & facilities
- Information on baby nursery, feeding and care essential items
- Providing special baby food from the kitchen- answering all food & beverage related questions

Kids Facilities & Services

- Kids & Teenage Club
- Kids aqua park & pools
- Kids adventure park
- Kids amphitheater
- Separate kids buffet and dining area in Main Restaurant
- Kids Club Restaurant
- Fully equipped baby food corner in Main Restaurant and Kids Club
- Baby food products and healthy milk options at the buffet
- Preparing guest's baby food recipes*
- Kids menu at a la carte restaurants*
- High chairs and bibs in the restaurants



Extra charge kids services

- Organizing private babysitting
- Swimming lesson coach
- Dolphin swim & encounter activities at the Land of Legends Theme Park
- Private birthday parties
- Parent & child manicure, pedicure and nail art activities, (7-17 years old)
- Parent & child spa & hamam treatments (7-17 years old)
- Parent & child golf session

Room Amenities

- Kids bathrobe & slippers
- Kids drinks in the mini bar
- Cartoon TV channels in the rooms
- Baby crib / cot

*Baby Gear**

- Stroller
- High chairs and bibs

*Feeding Essentials**

- Bottle warmer
- Bottle sterilizer
- Baby food jars
- Baby water
- High chair & bib

*Bath Items**

- Baby bathtub
- Toilet potty seat
- Potty chair

TOUCAN CLUB TOP ELEMENTS & SERVICES

1. PROFESSIONAL ANIMATORS

2. SPORT & FITNESS ACTIVITIES

3. KIDS BUFFET TOUCAN

4. MINI DISCO

5. CREATIVE MASTER CLASSES

6. USEFUL CARTOONS

7. OUTDOOR PLAYGROUND



A unique entertainment program for children from 4 to 12 years created by professionals and taking into account the wishes of the parents. These are outdoor playgrounds, green lawns for active games, safe pools and club rooms with comfortable furniture, sets for creativity & board games.

A varied program with developing master classes, sports competitions, water entertainments and fun games + mini disco in the evening & cartoons.

Age Groups

1. Toucan Kids: 4-7 years
2. Toucan Junior: 8-12 years

How Kids Club TUI Toucan differ from other kids's clubs in the hotel?



Understanding

TUI staff personally interviewed and analyzed different factors from the interests of children to the fears of parents, to make Toucan both comfortable and exciting.



Safety

All playgrounds, swimming pools, water slides, playrooms and toys are tested according to the instructions and European standards



Creativity

Toucan has a creative entertainment program with sports games and themed quests

CORE FEATURES OF THE TOUCAN CLUB




A separated area for children's holiday





Toucan traveler concept



Modern facilities of the Kids Club



Two age groups: Kids and Junior
(Teens – optionally)



Comfortable Rooms for Families



The Hangout for teenagers (optionally)



Gifts for children



Children Buffet Toucan at the main restaurant



Professional animators fulfilling an interesting entertainment program



Educational games and creative activities



Favorite cartoons



Games in the pool and on the playground



Entertainment and Sport activities for kids





ACCOMMODATION ROOM ESSENTIALS & AMENITIES

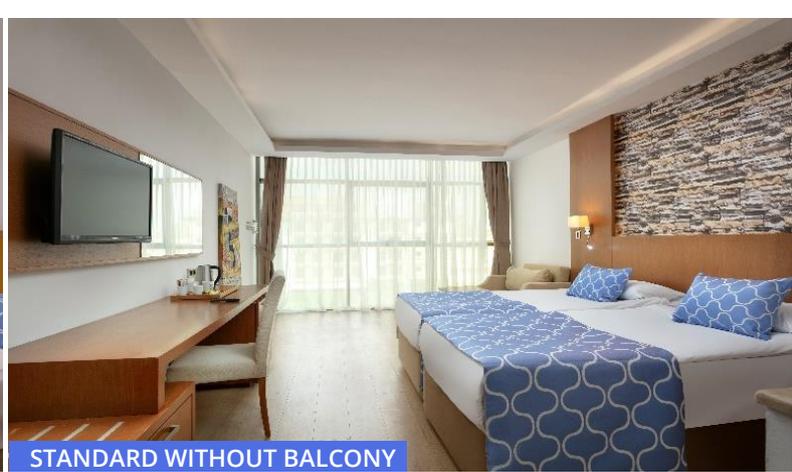
ROOM TYPES			
ROOM TYPES	LOCATION	FEATURES	MAX. CAPACITY
Garden Without Balcony	Anex Building	It is in Anex building, 1 bedroom (1 large single bed (2,00 x 2,00 m) , 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar.	2 Adults
Standard Without Balcony	Main Building	It is in main building, 1 bedroom (1 large single bed (2,00 x 2,00 m) or 2 separate bed s (2,00 x 1,00 m) and sofa bed (1,8x90 cm), 1 bathroom (shower),Laminate, WC, TV, safe and mini-bar.	2 Adults
Standard Land View	Main Building	It is in main building, 1 bedroom (1 large single bed (2,00 x 2,00 m) or 2 separate bed s (2,00 x 1,00 m) and sofa bed (1,8x90 cm), 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar and balcony.	3Adults or 2adults + 1 Child
Standard Side Sea View	Main Building	It is in main building, Side Sea View, 1 bedroom (1 large single bed (2,00 x 2,00 m) or 2 separate bed s (2,00 x 1,00 m) and sofa bed (1,8x90 cm), 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar and balcony.	3Adults or 2adults + 1 Child
Standard Sea View	Main Building	It is in main building, Sea View, 1 bedroom (1 large single bed (2,00 x 2,00 m) or 2 separate bed s (2,00 x 1,00 m) and sofa bed (1,8x90 cm), 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar and balcony.	3Adults or 2adults + 1 Child
Standard with Bunkbed	Main Building	It is in main building, Land View, 1 bedroom, 1 large single bed (2,00 x 2,00 m) + 1 bunkbed (1,40 x 80c m) and sofa bed (1,80x90 cm), 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar and balcony.	2 Adults + 2 Childs
Junior Suite	Main Building	It is in main building, Sea View, 1 bedroom (1 large single bed (2,00 x 2,00 m) or 2 separate bed s (2,00 x 1,00 m) and sofa bed (1,8x90 cm), 1 bathroom (shower), Laminate, WC, TV, safe and mini-bar and balcony.	2 Adults + 2 Childs
Family Suite	Main Building	It is in main building connecting door and consists of 2 bedrooms (In 1st bedroom; 1 large single bed (2,00 x 2,00 m) and in 2nd bedroom; 2 separate beds (each 1,00 x 2,00 m), TV, bathroom, WC, shower, laminate, safe, mini-bar and balcony.	4 Adults



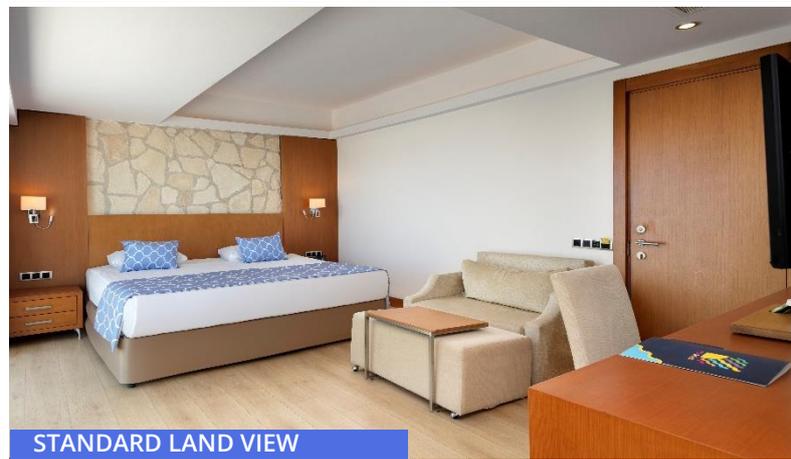
FEATURE	Garden w/out Balcony	Standard w/out Balcony	Standard Land View	Standard Side Sea View	Standard Side Sea View	Standard with Bunkbed	Junior Suite	Family Suite
Bathrobe and Slippers	✓	✓	✓	✓	✓	✓	✓	✓
Balcony			✓	✓	✓	✓	✓	✓
Cleaning everyday	✓	✓	✓	✓	✓	✓	✓	✓
Single Bathroom	✓	✓	✓	✓	✓	✓	✓	✓
2 + Bedroom								✓
Hygiene Set	on request							
Shaving / Make-up Mirror	✓	✓	✓	✓	✓	✓	✓	✓
Hair Dryer	✓	✓	✓	✓	✓	✓	✓	✓
Shower	✓	✓	✓	✓	✓	✓	✓	✓
Iron	on request							
Safe	✓	✓	✓	✓	✓	✓	✓	✓
Wi-Fi Internet	✓	✓	✓	✓	✓	✓	✓	✓
Direct Line Telephone (Extra)	✓	✓	✓	✓	✓	✓	✓	✓
TV	✓	✓	✓	✓	✓	✓	✓	✓
Central Air Conditioner	✓	✓	✓	✓	✓	✓	✓	✓
Dressing Area	✓	✓	✓	✓	✓	✓	✓	✓
Table and Chair on Balcony			✓	✓	✓	✓	✓	✓
Luggage Rack	✓	✓	✓	✓	✓	✓	✓	✓
SERVICE	Garden without Balcony	Standard without Balcony	Standard Land View	Standard Side Sea View	Standard Sea View	Standard with Bunkbed	Junior Suite	Family Suite
Bathroom Amenities, Room Amenities	✓	✓	✓	✓	✓	✓	✓	✓
Minibar (2 Coca Cola, 2 Fanta, 2 Sprite, 2 Bottle Water (1 LT), Fruit Juices. (Water refill daily)	✓	✓	✓	✓	✓	✓	✓	✓
Kettle and Tea Coffee Set	✓	✓	✓	✓	✓	✓	✓	✓
Safe Box, Russian Channels, High Speed Internet	✓	✓	✓	✓	✓	✓	✓	✓



GARDEN WITHOUT BALCONY



STANDARD WITHOUT BALCONY



STANDARD LAND VIEW



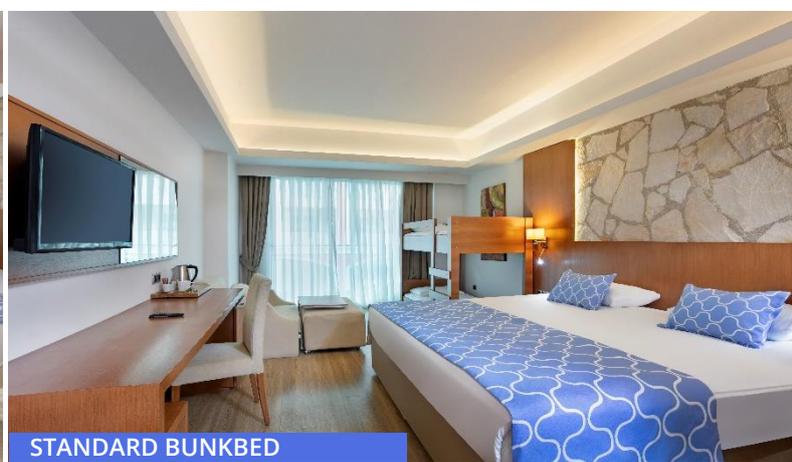
STANDARD SIDE SEA VIEW

ACCOMMODATION

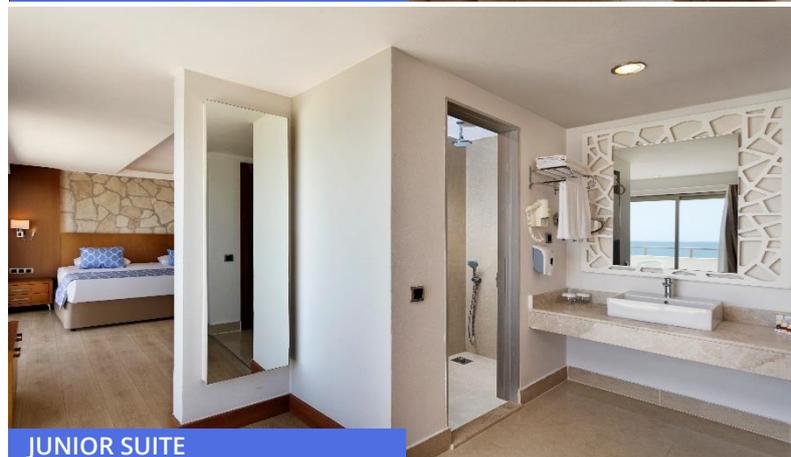
ROOM DETAILS



STANDARD SEA VIEW



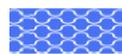
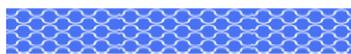
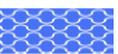
STANDARD BUNKBED



JUNIOR SUITE



FAMILY ROOM





ACCOMMODATION ROOM DETAILS

									
Rooms	Location	View	Maximum Occupancy	Bedroom	Beds*	Shower	Living Room	Size**	Total
Garden Without Balcony	Anex Building	Garden	2 Adults + 1 Infant	1	1 Double or 2 Single	1	.	22-24 sq m	12
Standard Without Balcony	Main Building	Land	2 Adults + 1 Infant	1	1 Double or 2 Single	1	.	28-30 sq m	29
Standard Land View	Main Building	Land	3 Adults or 2 adl+1 chd	1	1 Double or 2 Single	1	.	28-30 sq m	94
Standard Side Sea View	Main Building	Partial Sea	3 Adults or 2 adl+1 chd	1	1 Double or 2 Single	1	.	28-30 sq m	21
Standard Sea View	Main Building	Sea	3 Adults or 2 adl+1 chd	1	1 Double or 2 Single	1	.	28-30 sq m	23
Standard Bunkbed	Main Building	Land	2 Adults + 2 Child	1	1 Double and 1 Bunkbed	1	.	30-33 sq m	36
Junior Suite	Main Building	Sea	3 Adults or 2 adl+1 chd	1	1 Double or 2 Single	1	.	30-35 sq m	12
Family Suite	Main Building	Land	4 Adults or 3 Adults + 1 Child	2	1 Double and 2 Single	1	.	41 sq m	3



FINE DINING

GASTRONOMIC ADVENTURE WITH OUTSTANDING TASTES FROM TURKISH AND INTERNATIONAL CUISINE

Venue	Concept	Menu	Operation Hours	Location	Service Area & Details	Inclusive
Restro	Welcoming, live-action cooking stations, themed buffet, patisserie, salads & cheese, healthy & diet. Fresh Orange Juice for breakfast	Open Fine Buffet	Breakfast 7:00 - 11:00	Main Restaurant (Separated Building)	Indoor dining area & terrace	✓
Restro	Welcoming, live-action cooking stations, themed buffet, bar, patisserie & ice cream, salads & cheese, bakery room, healthy & diet	Open Fine Buffet	Lunch 12:30 - 14:30	Main Restaurant (Separated Building)	Indoor dining area & terrace	✓
Restro	Welcoming, live-action cooking stations, themed buffet, bar, patisserie & ice cream, salads & cheese, bakery room, healthy & diet	Open Fine Buffet	Dinner 18:30 - 21:00	Main Restaurant (Separated Building)	Indoor dining area & terrace	✓
Toucan Buffet	Child - friendly buffet, baby food corner & equipment	Open Fine Buffet	12:30 - 14:30 18:30 - 21:00	Main Restaurant (Separated Building)	Indoor dining area & terrace	✓
Trattoria	Modern Italian Cuisine regional Italian specialties, innovative pizza and pasta dishes	À la carte	Dinner 19.00 - 21:30	Beach & Sea	Outdoor dining at seaside	✓
Ethno	Traditional Turkish Grill & Kebab	À la carte	Dinner 19.00 - 21:30	Between Main Restaurant & Chill Out 18+	Outdoor dining	✓
Sea You	Grilled fish & mezze Fish & seafood dishes	À la carte	Dinner 19.00 - 21:30	Beach & Sea	Outdoor dining at seaside	✓
Restro	Night snacks / Night soup	Open Fine Buffet	Breakfast 23:00 - 00:00 02:00 - 05:00	Main Restaurant (Separated Building)	Indoor dining area & terrace	✓

* Reservation is required. Dress code is smart casual. No age restrictions. All À la carte restaurants are free of charge once per 1 week stay.



• SEE YOU A LA CARTE RESTAURANT



• TRATTORIA A LA CARTE RESTAURANT



• ETHNO A LA CARTE RESTAURANT



BARS

For you to share special moments with your favorite people or to unwind alone with a cold drink on a hot day, we offer a wide selection of bars in various locations.

- Patisserie
- Snack Bar
- Local alcoholic beverages
- Pool Bar Serving 24 Hours
- Ice cream
- Beverage is available to all points at pool area
- All food and beverages of original brands

- JW RED LABEL
- BALLANTINES
- SMIRNOFF
- ABSOLUTE
- FINLANDIA

- MARTINI
- GARRONE
- BELLIS
- EFES
- YENI RAKI

- Coffee and cakes
- Imported alcoholic beverages
- Non-alcoholic beverages
- Snacks
- Concert & festival
- Planning the marriage proposal
- Special events
- Non-alcoholic beverages

Venue	Concept	Menu	Operation Hours	Location	Service Area & Details	Inclusive
Pool Bar	Imported alcohol	Full Bar	24 hours	Main Pool	Outdoor seating area	✓
Beach Bar	Soft Drink & Beer	Menu	10:00 - 17:00	Beach	Outdoor seating area	✓
Street Food (Snack Bar)	Snacks	Menu	11:30 - 16:00	Beach	Outdoor seating area	✓
Lobby Bar	Local & Imported drinks	Menu	10:00 - 24:00	Main Building	Indoor dining area & terrace	✓
Happy Moments (Desert Bar)	Soft Drinks & Cakes Ice Cream	Open Buffet	10:00 - 22:00 13:00 - 16:30	Near to Main Pool	Indoor dining area & terrace	✓
Chill Out Bar	Local & Imported drinks	Menu	10:00 - 00:00	Beach	Outdoor seating area	✓
Disco Bar	Local Drinks	Menu	24:00 - 02:00	Main Building	Indoor dining area	✓
Night Bar	Night snacks / Night soup	Menu	00:00 - 02:00	Main Building	Indoor dining area	✓

* Hotel has a right to make a changes.



• CHILL OUT BAR



• HAPPY MOMENTS



• LOBBY BAR



• POOL BAR



ENTERTAINMENT & SPORTS

Guests at FUN&SUN FAMILY Life Belek can participate in a wide range of leisurely and recreational activities by day and enjoy the numerous lively organized events.

Entertainment Venues

- Exclusive stage shows & performances
- Event area
- Live music
- Themed parties
- Pool parties
- Happy Hour
- DJ performance

Spa & Wellness Center

- Turkish Hammam
- Sauna
- Body & Facial Treatment*
- Beauty Center*
- Fitness Center
- Work Out Area

Kids & Teens Club

- Outdoor play grounds
- Indoor play grounds
- Activity rooms and cinema

Local Attractions*

Please contact hotel concierge desk

Aquaworld

- 3 slides
- Kids pool
- Baby pool

The Land of Legends Theme Park

Entrance and shuttle (*Extra charge)

Pools

- Aqua aerobics
- Water polo
- Swimming activities

Beach

- Beach volley
- Pier activities

Golf*

Private golf lessons (*Extra charge)

Basketball

1 outdoor basketball court

Tennis

- 2 outdoor courts
- Private tennis lessons (*Extra charge)
- Tennis equipment
- Lightning of tennis courts (*Extra charge)

Other Activities

- Table tennis
- Football field
- Archery
- Darts
- Billard
- Boccha
- Cinema

Water Sports*

- Water ski (*Extra charge)
- Surfing (*Extra charge)
- Canoe (*Extra charge)
- Catamaran (*Extra charge)
- Jet-ski (*Extra charge)
- Bananasailing (*Extra charge)
- Parachute (*Extra charge)



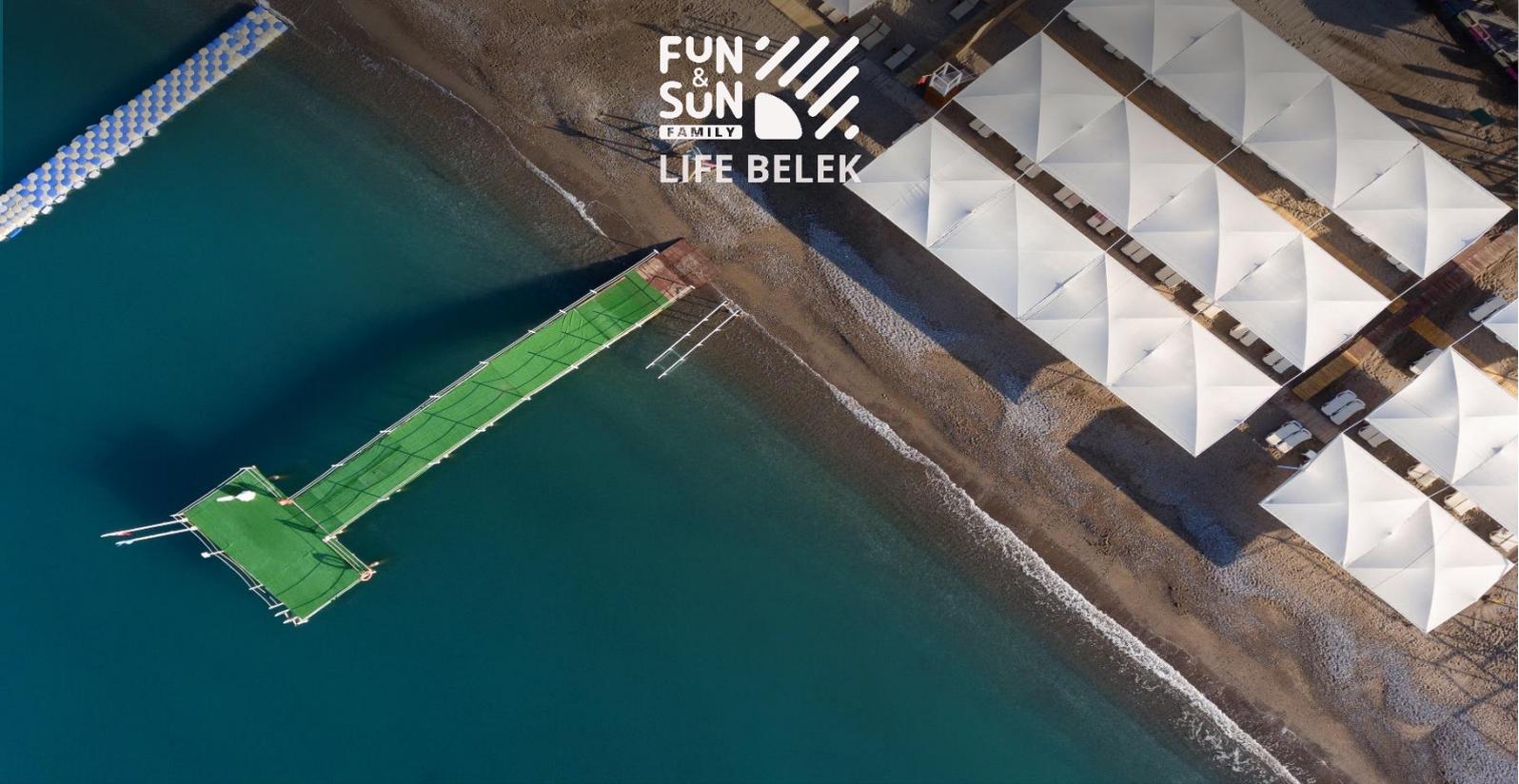


POOLS

FUN&SUN FAMILY Life Belek features several pools, including the main outdoor pool and the spa center's indoor pool.

	Locations	Heating System	Fresh Water	Pool Finish	Depth	Length	Size	Capacity
Outdoor	Main Pool		x	Tile	1,40m		480 m ²	
	Children's Pool		x	Tile	40 cm		11 m ²	
	Waterslides (3)		x	Tile	40 cm		64 m ²	
Indoor	Indoor Pool	x	x	Tile	1,40m		44 m ²	
	Indoor Kids		x	Tile				





BEACH

We've a beautiful private beach along the sparkling cool waters of the Mediterranean for you.

Features

- Blue flag awarded
- 55 m sand and pebble beach
- Sunbeds
- Adult Beach section +16

Facilities

- Beach facilities are officially open from May 1 through October 31
- Snack restaurant
- Beach Bar
- Pier
- Beach pavilions

Beach Activities

- Beach volley
- Yoga
- Pilates
- Concept parties
- Water sports activities
- Shisha service

Beach Activities

- Dining services
- Ice cream & fruit corner
- Drink service
- Beach towel service
- Security





Property

FUN&SUN FAMILY Life Belek

Category

5 Star

Concept

Ultra All Inclusive

Operation

12 months

Summer Season*

April 1 – October 31

Winter Season

November 1- March 31

Opening Date

April 1, 2012

Total Room

230

Total Area**

7.000 m²

Ownership

FUN AND SUN HOTELS OTEL İŞLETMECİLİĞİ TURİZM İNŞAAT TİC. A.Ş.

CEO

Volkan Şimşek

Sales & Marketing Manager

Albert Gabitov

Hotel Manager

Muhammed Kaya

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Social Media

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